

EDI Provider Information Session Preparing Alabama Medicaid for EVV December 2021

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Meeting Presenters



Rory Walker
Director, Integration

- 10 years of experience with healthcare services & technology data integrations
 - Prior experience at nThrive & Remedy Partners
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Meeting Presenters



Samuel Mattei
Implementation Specialist

- 3 years of healthcare Implementation experience focused on Hospital and Health Information Management implementations
 - Prior experience at MRO focused on Release of Information implementations and patient access to medical records
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Alabama Team Introductions

Welcome from Alabama Medicaid Agency

Monica Abron- Long Term Care Division Director

Antoinette Hardy- EVV Program/Project Manager

Javangula Srinivas- Associate Director, Medicaid Enterprise Systems

April Daniels- Modular Electronic Visit Verification (MEVV) Project Manager





- About HHAeXchange and EVV in Alabama
- Understanding the Integration Process
- Data Exchange Workflow – Alabama Medicaid
- Upcoming Provider Steps
- Contact information



Alabama and EVV

- Cures Act Mandate in effect as of **January 1st**, 2021
- Alabama is currently transitioning to an **Open Model State**
- Alabama providers must implement EVV by **February 1st, 2022**
- HHAeXchange has been selected **as the State Aggregator** and will collect all visit data, regardless of the EVV system being used



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- **Option 1: HHAeXchange Free EVV Tools**
 - Providers who do not already have their own EVV system are able to use HHAeXchange's EVV tools with Alabama Medicaid members

 - **Option 2: Integration with 3rd Party EVV System**
 - Providers who plan to utilize a different EVV system can continue to use that system. HHAeXchange will work with you and your vendor to have your data transferred to HHAeXchange via an EDI integration

Understanding the Integration Process





Preparing Providers for Alabama EVV - Onboarding

- Prepare for EVV Integration with HHAX by:
 - Complete Alabama Survey:
 - [Alabama Medicaid - HHAeXchange Provider Enrollment Form \(cognitofrms.com\)](https://cognitofrms.com)
 - Reviewing the Business Requirements document & data specifications found here:
 - Business Requirements Link: [Business Requirements for Third Party EVV Data Aggregation AL EVV](#)
 - Technical Specification document: [Alabama Medicaid EVV Data Aggregator API Technical Specifications](#)
 - Please note, these documents are also located on the Alabama Info Center, found here: <https://hhaexchange.com/alabama/>
 - Complete provider attestation found in the BRD:
 - [Third Party EVV Attestation - AL \(cognitofrms.com\)](https://cognitofrms.com)

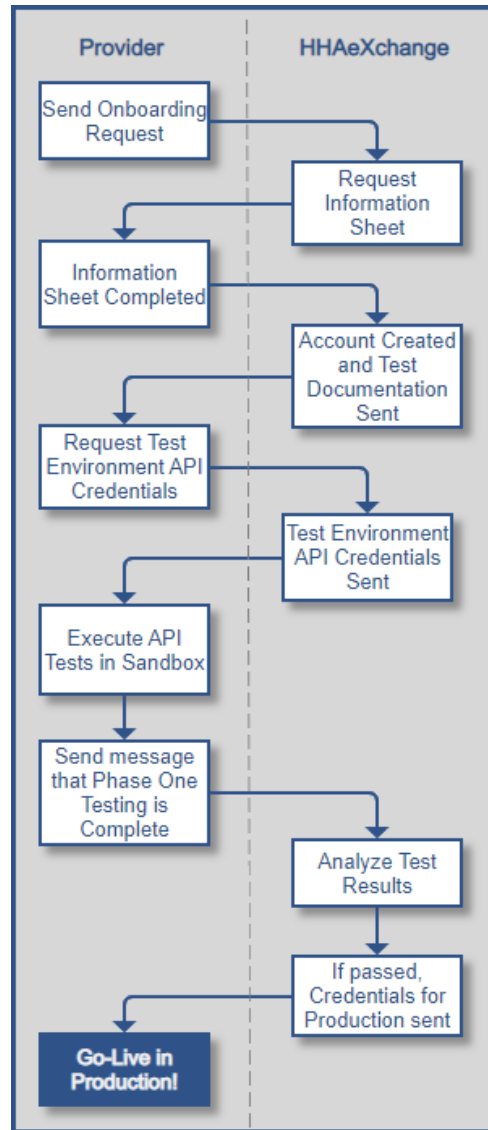


Preparing Providers for Alabama EVV - Onboarding (Continued)

- Contact HHAX Provider Integration team to begin onboarding process:
 - edisupport@hhaexchange.com with subject line "AL EVV"
 - Provide following information:
 - Provider legal name
 - Provider Medicaid ID
 - Provider Tax ID
 - Provider NPI
 - Provider primary point of contact (name, email, phone number) for integration efforts with HHAX
 - Provider mailing address
 - Vendor legal name
 - Vendor primary point of contact (name, email, phone number) for integration efforts with HHAX

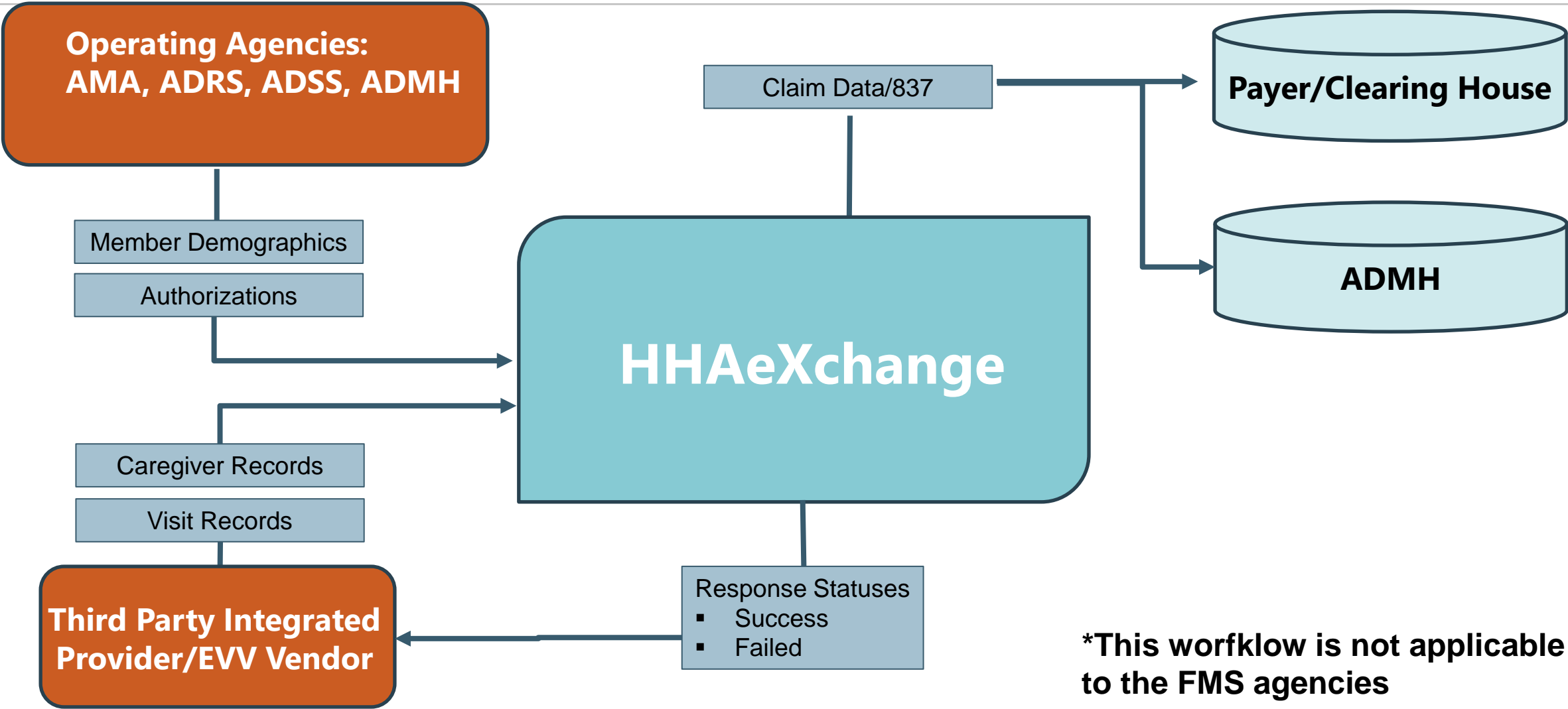


Preparing Providers for Integration - Testing



- Prepare for EVV Integration Testing with HHAX by:
 - Review HHAX Testing Process document
 - HHAX will provide this document once access to HHAX environment is confirmed by provider
 - HHAX will provide test member demographic & authorization data to providers to utilize during end-to-end testing
 - Message error codes begin on page 47 of the Alabama EVV Data Aggregator Specification
 - Technical Specification document: [Alabama Medicaid EVV Data Aggregator API Technical Specifications](#)
 - Providers should contact HHAX Provider Integration team should you need assistance
 - edisupport@hhaexchange.com

Data Exchange Workflow - Alabama Medicaid



***This workflow is not applicable to the FMS agencies**



Data Transmission Details

Transmission Frequency and Limits

For optimal system performance, HHAX recommends that visit data is sent in near real time. The expectation is that data is sent by the provider or EVV vendor to HHAX as it is added, changed, and/or deleted in the third party EVV system. Data that is unchanged should not be resent to HHAX. HHAX provides transaction statuses on a separate API call that is initiated by the third party EVV system. HHAX allows maximum five (5) calls per second per consumer.

Record Processing Workflow and Endpoints

There are two types of messages provided to HHAX by the third-party provider or EVV vendor: (1) caregiver demographic data and (2) visit information. Note that caregiver data is to be sent to HHAX first as a record is required in HHAX for visit data to load successfully. The provider and/or EVV vendor provides data to HHAX in JSON format only.

- Caregiver records are required to be sent individually to the API
- Visit data can be batched; up to 100 records can be sent per request

Upcoming Provider Steps





Provider Onboarding Steps – EDI Providers

- Onboarding Letter
 - Survey Completion
- Attend Information Sessions: Attend One Session
 - December 8
 - December 14
- Welcome Packet
- New Provider System Access
- System User Training (To be held in January 2022)
 - LMS System Access (HHA E-Learning Module)
 - Webinar Week
- Contract Linking
- **Go-Live: 2/14/22**

Contact Us

Contact Information



ALsupport@hhaexchange.com

EDIsupport@hhaexchange.com with the subject line "AL EVV".



HHA Help Desk Number: 855.590.2421

Info Center Page: <https://hhaexchange.com/alabama/>



Contact Us

State Contact Information



Antoinette Hardy - Associate Director/EVV Project Manager
Long Term Care Division
Hardy, Antoinette Antoinette.Hardy@medicaid.alabama.gov

Monica Abron - Division Director
Long Term Care Division
Abron, Monica (Monica.Abron@medicaid.alabama.gov)

