Let's Get Ready for Go-Live!

Next steps with HHAeXchange

As you prepare for the Elderplan Go-Live starting on **Sunday, December 6th, 2020**, please review the steps to help you ensure you have an understanding based on your provider status.

Next Steps:

- ➢ **Current Enterprise Providers:**
    - o Enrollment is required for HHAX to receive the ERAs (Electronic Remittance Advices) and load into File Processing. This enables providers to keep ERAs within our system rather than going to their clearinghouse to download the ERA.
    - o If you wish to receive Elderplan ERAs in HHAeXchange, please fill out one of the following two Change Healthcare ERA Enrollment forms:
        - ▪ 837I (bill institutional- on a UB04)
        - ▪ 837P (bill professional - on a 1500)
    - o Once completed and signed, please forward to support@hhaexchange.com so we can process the enrollment otherwise you may continue to receive ERAs via your current process

- ➢ **EDI Providers (Using 3rd Party EVV):**
    - o You have the option to receive your ERA via HHAeXchange portal by completing the forms: 837I (bill institutional- on a UB04) or 837P (bill professional - on a 1500).You do not have to switch your Clearinghouse provider to receive your ERAs.

- As an integrated provider, your current workflows will not change as the information will be loaded overnight to your HHAeXchange Provider Portal. When it comes to billing, you are not required to create or invoice batches in HHAeXchange. To ensure a smooth transition and to understand billing exceptions, please refer to the "Billing" video in your Learning Management System (LMS) to review and understand how to clear all billing exceptions to ensure there is no delay when processing your invoices overnight

- **HHAeXchange Providers using Free EVV Tools:**
  - You have the option to receive your ERA via HHAeXchange portal by completing the forms: 837I (bill institutional- on a UB04) or 837P (bill professional - on a 1500)
  - The Free HHAeXchange EVV tools allow you as the provider to be compliant with the CURES ACT Mandate prior to the January 1st, 2021 deadline. Ensure you are compliant with training by completing your Learning Management System (LMS) training courses or attend live webinars.
  - Use the information on the Provider Resource Job Aid to begin holding in-house training session for your Caregivers. This will provide them with the tools they need to Clock-In and Clock-Out of visits to ensure EVV compliance.

Have Questions?

Please be sure to visit the Elderplan Provider Information Center for more information and training material or reach out to Support@hhaexchange.com.

Visit the Info Center

For Authorization issues, please email PLACUnitMBX@mjhs.org .