



Dear Elderplan Provider,

As you may be aware, Elderplan has partnered with HHAeXchange to implement the Professional Platform and Enhanced Linked Contract functionality.

Originally Elderplan HomeFirst intended to go live Sunday, November 8th, 2020; Elderplan has received a request from HHAeXchange to extend the Go-Live date by four (4) weeks. HHAeXchange would like this additional time to:

- 1. Ensure the new functionality being deployed for the project is optimized*
- 2. Allow providers connecting HHAeXchange via EDI additional time to successfully test and move their files into production.*

Elderplan has granted this request and therefore we are moving the Go-Live date to **Sunday, December 6th, 2020**. We apologize for any inconvenience but agree with HHAeXchange; this is the best path moving forward to ensure a successful launch.

We will be sending additional information during the weeks of preparation for the Elderplan Go-Live with HHAeXchange.

Please remember if you have any technical questions, please contact the HHAeXchange Support team at: Support@hhaexchange.com

Thank you.

Robert Bennett
VP of Medical Management and Case Management