

April 2022

# RiverSpring Health Plans *Provider Portal Enrollment Form Overview*

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## *RiverSpring Health Plans*

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## HHaExchange

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# Cures Act Mandated EVV



Section 12006 of the 21st Century Cures Act requires states to implement an EVV system for Medicaid-funded Personal Care Services (PCS) by January 1, 2019, and for Home Health Care Services (HHCS) by January 1, 2023. Federal legislation delayed penalties for PCS implementation until January 1, 2020, and a Good Faith Exemption extended the deadline to January 1, 2021.

The six data elements  
Required to be collected  
to meet the CURES Act  
EVV Requirement



# What is HHAeXchange?



HHAeXchange is the premiere Homecare Management Software company for the Medicaid LTSS population. We are the leaders in connecting payers and homecare agencies to enable more collaboration, communication, and workflow efficiencies. Through the use of the HHAeXchange portal, our goal is to make working with RiverSpring easy and efficient.

## How We're Helping RiverSpring Meet the Cures Act Mandate

- Industry-leading scheduling and billing platform for back-office users and EVV confirmations
- Easy-to-use point-of-care visit confirmation tools for caregivers

## What does the HHAeXchange Portal provide to homecare agencies?

- Electronic case placement and authorization transfer
- Efficient schedule and visit management
- Real-time two-way messaging with RiverSpring
- Free EVV solution for time & attendance and duty tracking
- Electronic billing



## Welcome Letter - New Providers

Dear Provider,

Section 12006 of the Twenty First Century Cures Act and The Centers for Medicare & Medicaid Services (CMS) requires that states begin utilizing an Electronic Visit Verification (EVV) System for all Personal Care Services (PCS) by January 1, 2021, and all Home Health Care Services by January 1, 2023. Therefore, the Cures Act Mandate requires all visits to be timestamped via an electronic verification method utilizing EVV tools to record the member, caregiver, location of the service, date of the service and the type of service performed.

## Overview of Implementation

## Your Agency's Action Items

### What Do I Need to Do Next?

- **Step 1:** Attend the joint meeting between RiverSpring and HHAeXchange to review the importance of completing the Provider Portal Questionnaire. During this meeting, HHAeXchange will review and demo how to complete the online questionnaire and discuss the information that will be requested for portal creation. Please register for this webinar at [hhaexchange.com/riverspringportalreviewwebinar](https://hhaexchange.com/riverspringportalreviewwebinar).

### Have Questions?

If you have questions or need help, please feel free to contact Jack Nunez at 800-370-3600 ext. 7602. For questions or help with HHAeXchange, please email HHAeXchange at [Support@HHAeXchange.com](mailto:Support@HHAeXchange.com) or visit us at [www.hhaexchange.com/riverspring](http://www.hhaexchange.com/riverspring).

## Contact Information



# RiverSpring Provider Portal Enrollment Form

**NOTE: You only need to complete this questionnaire once per provider. This questionnaire is intended for providers who do not have an HHAExchange provider portal.**

In order to complete this registration, you will need the following information regarding your agency:

- Company name, address, and phone number
- Electronic Visit Verification (EVV) system in use (if applicable) and vendor contact
- Technical person and Administrator in your office (name, email, phone)
- NPIs
- Agency Medicaid ID
- Approximate number of members your agency services today

## Overview of Form

## Your Agency Information

Please add each agency by Tax ID and location by NPI, if you have more than one location.

### ✖ Agency Tax ID 1

Agency Tax ID \*

Location Name if Different from Above

*Only required when registering multiple locations.*

### ✖ Agency NPI 1

**Does your agency currently use an EVV system to capture the start time, end time, and location of the members service? \***

- Yes - I currently have my own EVV system and would like to integrate with HHAX (EDI)
- No - I currently do not have my own EVV system and would like to use HHAX (Free EVV)
- Yes - I currently have my own EVV system but would like to use HHAX (Free EVV)

## EVV Selection



## Next Steps: Register & Attend an Information Session

**\*\*Please complete survey by May 6, 2022\*\***

- Once you have completed the survey, please follow the links to register for the upcoming Information Sessions

### Next Steps:

#### 1. Please Register for an Information Session

Provider Information Sessions will be held for all providers to share key dates and details about the implementation, including key workflow changes, system benefits, and next steps.

[Register Here](#) for the RiverSpring Provider Information Sessions

For further questions and concerns, please visit the [RiverSpring Provider Information Center Page](#).

- For a list of important dates and more information regarding the RiverSpring implementation, please visit the [RiverSpring Provider Information Center page](#) on our website.





## Contact Information : Q & A

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### RiverSpring Contact Information:

- Contact Jack Nunez, AVP of Business Operations
- 800-370-3600 ext. 7602

### HHaEXchange:

- For questions and issues, email HHaEXchange at [Support@hhaexchange.com](mailto:Support@hhaexchange.com).
- 855.400.4429

### Questions?

Please use the Q/A to ask questions of our Panelists