

Pennsylvania Portal Upgrade Training

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Training Presenters



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Agenda

➤ Project Overview

➤ Office Setup

➤ Mobile User Management

➤ Rate Management

➤ Merging Members

➤ Managing Start of Care Date & Discharge Date

➤ E-Billing Process

Purpose



- Pennsylvania providers are receiving an upgraded portal with additional functionality.
 - Merging member records
 - Rate Management
 - Start of Care & Discharge Date Management
 - Office Setup (Multiple office setup from a single portal)
- Today's training is focused on new functionality that providers will receive with the new upgrade.

HHAeXchange Nomenclature



- Member = Patient = Recipient = Participant = Consumer = Client
- Caregiver = Attendant = Aide
- Provider = Agency = Vendor
- MCO = Payer = Contract = Plan



Provider Resources



State Info Hub

<https://www.hhaexchange.com/info-hub>



Email Support

Support@hhaexchange.com

EDISupport@hhaexchange.com



Phone Support

1-855-400-4429



Thanks!