



HHAeXchange Webinar

Managing Patient Blended Services

The content contained herein (“Confidential Information”) is the confidential property of HHAeXchange and may not be copied or distributed without the express written consent of HHAeXchange. Distribution of this document or disclosure of any Confidential Information set forth herein to any party other than the intended recipient(s) of this presentation is expressly prohibited.

Blended Services for UPR Payers

- **Managing UPR (Universal Patient Record) Patient Contracts, Authorizations, and Schedules**
 - Review why this workflow is needed
 - Adding an Internal Contract
 - Updating Authorizations and Master Weeks
- **Managing Non-Merged Patient Profiles**
 - Utilizing 2 separate Patient accounts for blended services

Purpose and Scenario

- **The reason for this workflow**
 - Allow users to bill with the appropriate National Provider Identification (NPI) related to the services being rendered
- **Scenario**
 - If a patient is receiving both PCA and PA (CDPAS) services
 - The payer may require you to bill those services separately each with the NPI that registered for that service



Scenarios



Thank You

