

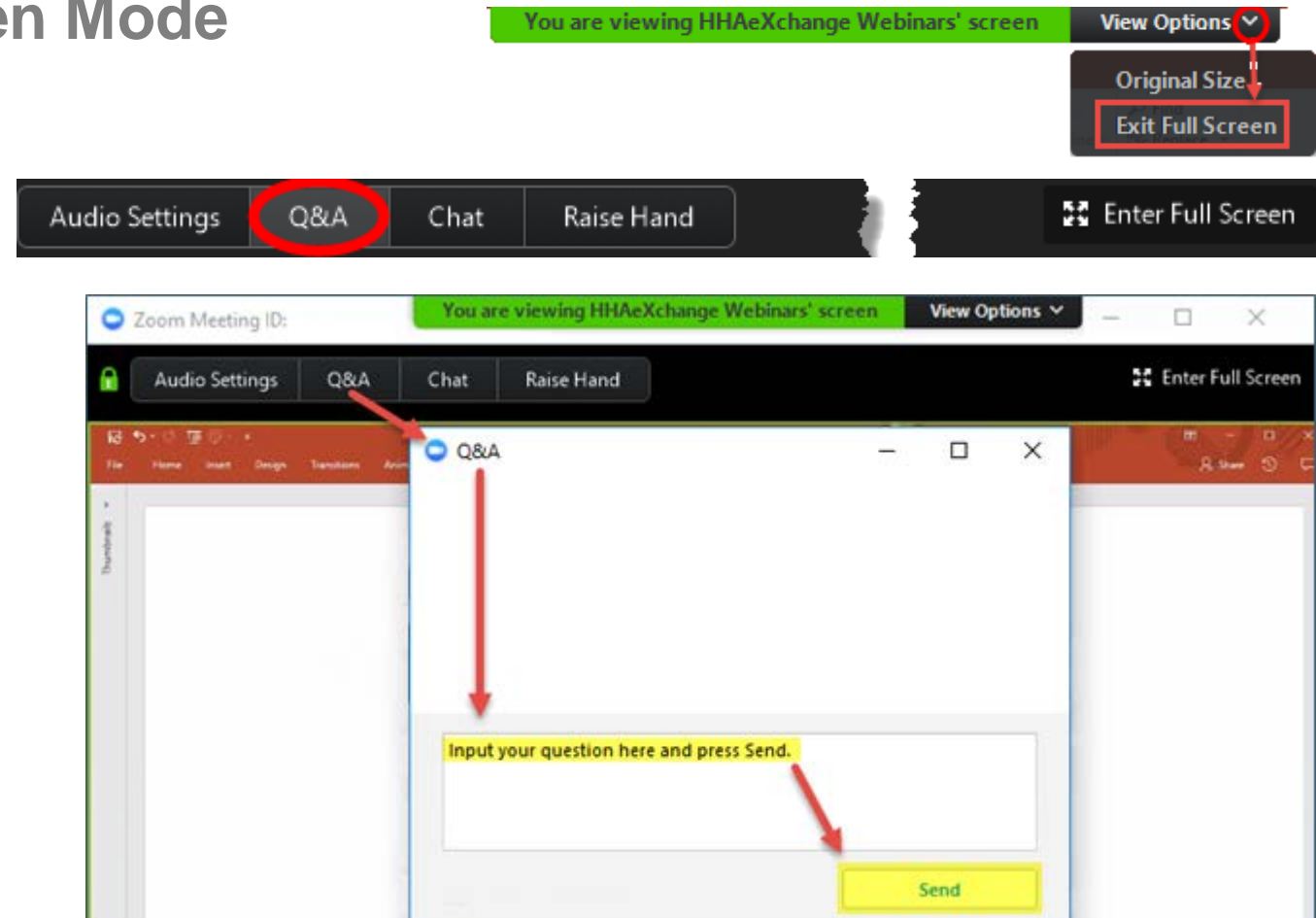


EDI Provider Webinar Preparing West Virginia for EVV

The content contained herein (“Confidential Information”) is the confidential property of HHAeXchange and may not be copied or distributed without the express written consent of HHAeXchange. Distribution of this document or disclosure of any Confidential Information set forth herein to any party other than the intended recipient(s) of this presentation is expressly prohibited.

Zoom Webinar – Administrivia

- View Options – Exit Full Screen Mode
- Attendee Phone/Audio Muted
- Zoom Webinar Controls
- Live Questions → Q & A
- Post-Webinar Questions
 - Send via email:
edisupport@hhaexchange.com
 - Subject Line:
West Virginia EVV Provider Integration





Agenda

- Introductions
- About HHAeXchange & West Virginia
- WV EVV Data Model
- Preparing EDI Providers for EVV
- Timeline



West Virginia and EVV

- Cures Act Mandate in effect as of **January 1st**, 2021
- West Virginia providers must implement EVV by **March 1st**, 2021
- HHAeXchange has been selected as the **State Fee-for-Service EVV and Aggregation Vendor**
- The state will provide a **free EVV solution through HHAeXchange** and collect all visit data, regardless of the EVV system being used



Understanding the EVV Process and Your Options

HHAeXchange EVV Solution Response for West Virginia

State EVV Aggregator Platform

Benefits of HHAX Connection:

- Business Intelligence Tool
- EVV Cures Act Compliance
- System wide EVV Aggregation
- Enhanced Program Oversight
- Reduced F/W/A
- Improved Quality



State EVV Portal

Benefits of HHAX Connection:

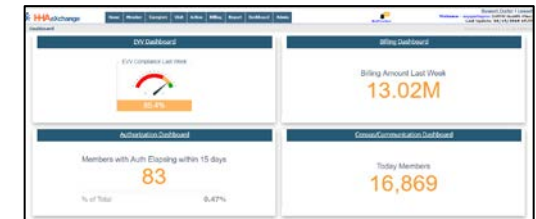
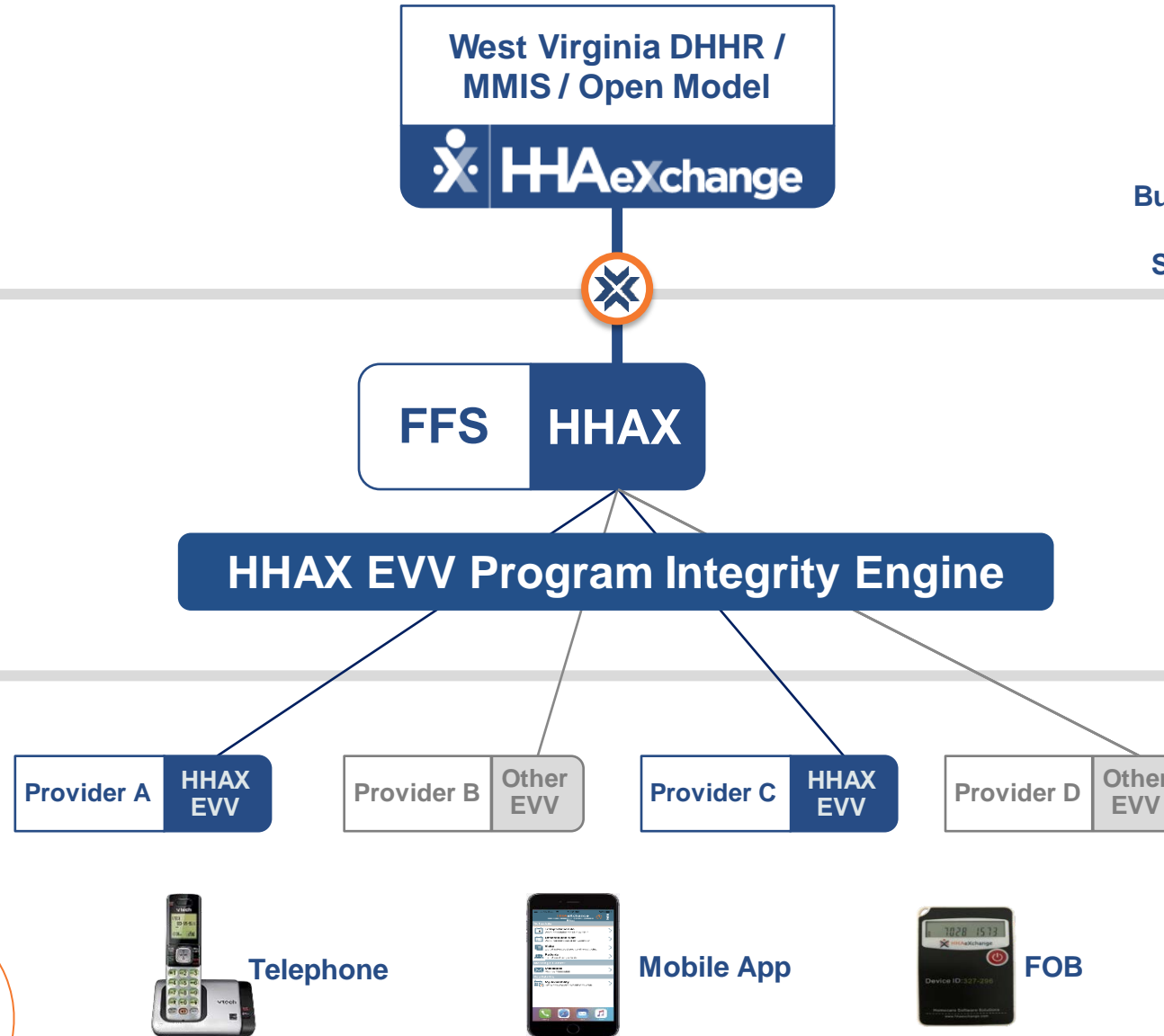
- EVV Agnostic Data Transfer
- Scheduling
- Service Delivery
- Billing Integrity
- Network Compliance / Quality



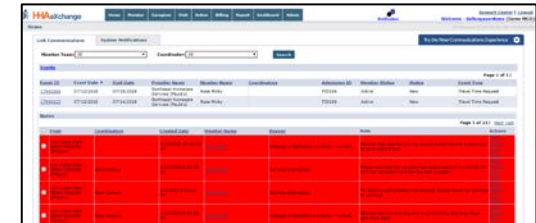
Provider EVV Solution

Benefits of HHAX Connection:

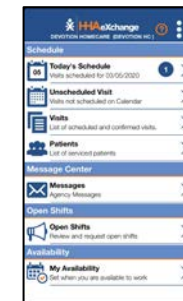
- DCW user friendly EVV tools
- Multiple EVV methods
- Multiple language support
- 3rd party EVV tool integration



Business Intelligence tools delivers a single view for F/W/A, Quality of Services, Billing Audits, Reporting.



EVV Provider Portal enables improved efficiencies – EDI connections, Scheduling, Service Documentation, Billing Integrity



User friendly EVV data collection methods for DCW's in the home

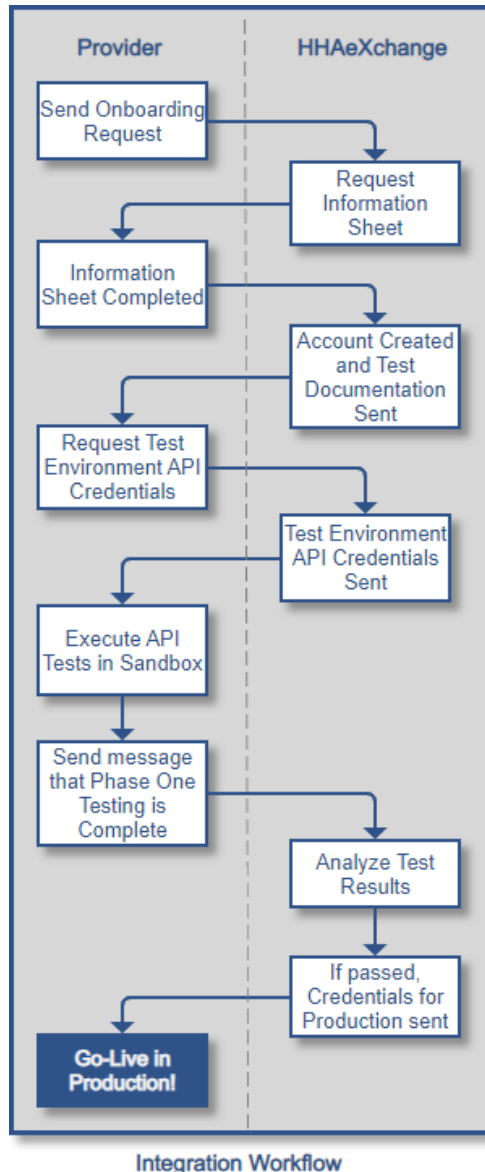
Preparing EDI Providers for WV EVV- Onboarding

- Prepare for EVV Integration with HHAX by:
 - Complete WV Survey:
 - <https://www.cognitoforms.com/HHAXchange1/westvirginiadhhrprovidersurveyquestionnaire/?source=login>
 - Reviewing the Business Requirements document & data specifications found here:
 - https://hhaxsupport.s3.amazonaws.com/SupportDocs/EDI+Guides/EVV+Aggregation/WV/EVV+Data+Aggregation_Business+Requirements+---WV.pdf
 - https://hhaxsupport.s3.amazonaws.com/SupportDocs/EDI+Guides/EVV+Aggregation/WV/HHAX+EVV+API+Technical+Specifications_WV.pdf
 - Please note, these documents are also located on the WV DMAHS Info Center, found here: <https://hhaexchange.com/wv/>
 - Complete provider attestation found in the BRD:
 - <https://www.cognitoforms.com/HHAXchange1/ThirdPartyEVVAttestationWV>

Preparing EDI Providers for WV EVV- Onboarding Next Steps

- Contact HHAX Provider Integration team to begin onboarding process:
 - edisupport@hhaexchange.com
 - Provide following information:
 - Provider legal name
 - Provider Medicaid ID
 - Provider Tax ID
 - Provider NPI
 - Provider primary point of contact (name, email, phone number) for integration efforts with HHAX
 - Provider mailing address
 - Vendor legal name
 - Vendor primary point of contact (name, email, phone number) for integration efforts with HHAX

Preparing EDI Providers for WV EVV- Testing



- Prepare for EVV Integration Testing with HHAX by:
 - Review HHAX Testing Process document
 - HHAX will provide this document once access to HHAX environment is confirmed by provider
 - HHAX will provide test member demographic & authorization data to providers to utilize during end-to-end testing, to begin February 1st
 - Message error codes begin on page 52 of the WV EVV Data Aggregator Specification
 - https://hhaxsupport.s3.amazonaws.com/SupportDocs/EDI+Guides/EV+Aggregation/WV/HHAX+EVV+API+Technical+Specifications_WV.pdf
 - Providers should contact HHAX Provider Integration team should they need assistance
 - edisupport@hhaexchange.com

Provider Services in Scope

- ADW Personal Attendant – Traditional (S5130)
- ADW Personal Attendant – Personal Options (S5130 U1)
- TBIW Personal Attendant – Traditional (S5125 UB)
- TBIW Personal Attendant – Personal Options (S5125 UC)
- IDWW Home-Based Person-Centered Support – Traditional 1:1 Ratio (S5125 U7)
- IDWW Home-Based Person-Centered Support – Traditional 1:2 Ratio(S5125 U8)
- IDWW Family Person-Centered Support – Personal Options 1:1 Ratio (S5125 UA)
- IDWW In-Home Respite – Traditional 1:1 Ratio (T1005 UA)
- IDWW In-Home Respite – Traditional 1:2 Ratio(T1005 UB)
- IDWW In-Home Respite – Personal Options 1:1 Ratio(T1005 UD)
- CSED Independent Living/Skills Building (H2033 HA)
- CSED Respite Care In-Home 1:1 Ratio(T1005 HA)
- PC Direct Care Worker (T1019)

Timeline

Step	Timeline Dates	Expectations
1	<p>Thursday, January 14, 2021 Tuesday, January 19, 2021 Wednesday, January 20, 2021</p> <p><i>*Please select only one session to attend</i></p>	<p>Attend the Provider Information Session Sessions are split between morning and afternoon including a demo of the HHAeXchange platform. Attendance is only required for ONE (1) session as all provide the same information. The pre-recorded webinar sessions allow for a Q&A chat option to answer all questions. Click this link to Register</p>
2	<p>Tuesday, January 19, 2021</p>	<p>Review API Specifications, Business Requirement document for Integration, and sign attestation Review the EVV API Technical Specifications and the Business Requirements for Third Party EVV Data Aggregation WV to determine if your agency has the resources to integrate with the West Virginia BMS EVV program.</p>
3	<p>Wednesday, January 20, 2021</p>	<p>Initiate contact with HHAX to begin the integration process. Please submit a ticket to EDISupport@hhaexchange.com with the subject line 'WV EVV'.</p>
4	<p>Monday, January 25, 2021</p>	<p>Attend EDI System User Webinar Click here to register for the EDI system user training. This training provides an understanding of the HHAeXchange Provider Portal and the EDI integration process.</p>

Timeline Continued

Step	Timeline Dates	Expectations
	February 08 – February 12, 2021	<p>System User Training Webinar Week Register and attend the training webinar week from Monday-Friday. Each day we review a different aspect of the HHAExchange functionality with a live Q/A chat option allowing providers to ask questions related to the Provider Portal functionalities. Each of the webinars are specific to the staff role in your agency:</p> <ol style="list-style-type: none"> 1. Day 1 (Monday, 02/08): Overview video 2. Day 2 (Tuesday, 02/09): HHAX Management 3. Day 3 (Wednesday, 02/10): <i>attend only ONE session from the options below (based on your Provider EVV selection)</i> <ol style="list-style-type: none"> a. HHAX EVV – AM Session b. EDI Integration – PM Session (This session applies to you as an EDI Provider) 4. Day 4 (Thursday, 02/11): Billing 5. Day 5 (Friday, 02/12) - Admin & Next Steps <p>Click here to register & review the description that providing more insight on the associated roles and content of each webinar. These webinars are correlated with the LMS training and can be attended by multiple staff members of your agency.</p>
6	February 15, 2021	<p>Log-in to your Provider Portal Receive your Provider Portal credentials to login to the system and begin entering your caregivers. Ensure your portal is setup prior to go-live and work with your caregivers to prepare them for EVV (i.e., download the mobile caregiver app, review the EVV phone instructions). Telephony (IVR line) will be given to you prior to go-live for EVV confirmation.</p>
7	March 01, 2021	<p>Go-Live for all Providers Providers are expected to start utilizing the HHAExchange Provider Portal to schedule, confirm and bill EVV compliant visits. All paid claims under the EVV mandate (PCS services) need to be supported by the visit data to be compliant with the CURES ACT mandate.</p>



Contact Us



- support@hhaexchange.com
- EDIsupport@hhaexchange.com with the subject line 'WV EVV'.



855-400-4429

More information found at: <https://hhaexchange.com/wv/>