HHAeXchange Lunch-and-Learn Webinar
Florida Electronic Visit Verification (EVV) Compliance Requirements

February 2, 2021

Agenda

- 21stCentury Cures Act Overview
- Florida Requirements for EVV
  - EVV Thresholds
  - Claims Compliance and Enforcement
- Reporting Issues
- Next Steps

What is the 21stCentury Cures Act

Cures Act Mandated EVV

Section 12006 of the 21st Century Cures Act requires states to implement an EVV system for Medicaid-funded Personal Care Services (PCS) by January 1, 2019 and for Home Health Care Services (HHCS) by January 1, 2023. Federal legislation delayed penalties for PCS implementation until January 1, 2020.

The six data elements Required to be collected to meet the CURES Act EVV Requirement

- Type of Service Performed
- Individual Receiving the Service
- Date of the Service
- Location of the Service Delivery
- Individual Providing the Service
- Time the Service Begins and Ends

In addition to Personal Care Services, Florida elected to implement Home Health Care Services on January 1, 2019 ahead of the federal mandate.

Florida Requirements for EVV

Florida EVV Requirements

- AHCA requires providers to verify delivery of services using the MCOs EVV system beginning December 1, 2019

- Providers are required to enter (or transmitting from third party vendors) all enrollee home health and personal care service schedules in the managed care plan's EVV system.

- Providers are required to confirm delivery of service using a valid EVV method.

- Claims paid associated with a home health/personal care service must be verified using EVV technology. Home health and personal care services that have not been verified using EVV technology at the time-of-service delivery must have a valid exception reason prior to claims payment.

Florida EVV Thresholds

- The managed care plan must ensure that at least 85% of all visits paid are verified using EVV technology (without the need to override exceptions to submit the claim or through manual data entry).

EVV Report Compliance Threshold	
Date	**Minimum Compliance Threshold**
October 1, 2020	60% of all visits paid were verified using EVV technology
November 1, 2020	70% of all visits paid were verified using EVV technology
December 1, 2020	80% of all visits paid were verified using EVV technology
January 1, 2021	85% of all visits paid were verified using EVV technology

Florida EVV Claims Enforcement

- As an interim step towards full compliance, the managed care plan must require claims for personal care services and home health services to be submitted through the managed care plan's EVV vendor starting December 4th, 2020.

- The managed care plan must deny claims submitted to the plan outside of the EVV system by providers who are submitting less than 25 percent of their claims though the EVV system for dates of service prior to December 4th, 2020.

- The measurement of less than 25 percent EVV compliance will be based on a historical look back period by each MCO.

Reporting Issues

Contacting your MCO

- Contact your Provider Relations Rep to inquire about your MCOs compliance approach
- **Humana**:
  - LTC – 1-888-998-7735
  - LTCProviderRelations@humana.com,
  - MMA – 1-800-477-6931
  - NFL_Ancillary_Contracting@humana.com
  - Humana Long Term Care Website
- **Molina Healthcare**:
  - 1-855-322-4076
  - MFLProviderServices@MolinaHealthcare.com
- **Staywell**:
  - 1-866-334-7927
  - MLTCproviders@wellcare.com
- **Sunshine Health**:
  - 1-866-796-0530
  - http://www.sunshinehealth.com/

Reporting Issues

In accordance with the AHCA reporting requirement, please report any technical difficulties to HHAeXchange and our partner MCOs—Humana, Molina Healthcare, Staywell and Sunshine Health—by completing this form.

https://hhaexchange.com/fl-smmc/

Next Steps

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Next Steps

- Ensure you are successfully billing and receiving payment
- Ensure Visits are confirmed and update prior to the end of each month
- Ensure Missed Visits are documented in HHAX timely
- Utilize monthly EVV Compliance reporting to track your system compliance

Thank You