



EDI Code Table Guide (Arkansas)

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Document Revision History

Date	Description of Revision
10/05/2020	Initial version of the document
10/12/2020	Updated Visit Edit Action Taken codes to 2 digits from 3 digits
01/27/2021	Updated Procedure Code Table
01/17/2022	Updates applied
03/07/2022	Updates to Required Fields by Import Type table.
06/29/2022	Updates to Required Fields by Import Type table.
03/22/2023	Update to Procedure Code Table; S5125:U2 and S5150.
08/04/2023	Update to EDI Support contact information.

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Introduction

The **EDI Code Table Guide** defines specific codes used in the import interface process, particularly the following fields:

- MCO/Payer ID Code
- Visit Edit Reason Code
- Visit Edit Action Taken Code
- Missed Visit Reason Code
- Missed Visit Edit Action Taken Code
- Procedure Code
- Required Fields by Import Type

Refer to the applicable Homecare EDI Import Interface Process Guide for full details and interface instructions.

This guide is updated on an ongoing basis as system capacities are implemented and additional functionality becomes available.

EDI Assistance

If additional assistance is needed, please submit a ticket to [3rd Party Integration Support Desk](#). Cases are escalated to the EDI Production Support queue. An available Support Team Members will contact you directly to assist.

MCO/Payer ID

The PAYER ID is the unique identifier for each MCO, sent as a required field in the EDI Import file. The following table provides the MCO/Payer ID Code for each Payer.

MCO/Payer ID Codes	
Code	MCO/Payer
23921	Arkansas Total Care
28220	Empower Health Solutions

Visit Edit Code Tables

The following tables provide the codes and descriptions for the **Visit Edit Reason Code** and the **Visit Edit Action Taken** fields (as well as the **Cancel Missed Visit Reason** and **Cancel Missed Visit Action Taken**) for the following EDI Import Interface files: *Confirmed Visits* and *Billed Visits*.

Visit Edit Reason Codes

Visit Edit Reason Codes	
Code	Description
400	Address did not link to the client (GPS)
401	Attendant failed to call in
402	Attendant failed to call in and out
403	Attendant failed to call out
404	Attendant failed to report to client's home
405	Attendant unable to connect to internet or EVV system down
406	Attendant unable to use mobile device
407	Attendant's identification number (s) does not match the scheduled shift
408	Client requested to change/cancel scheduled visit Scheduled visit has been cancelled due to the client's services being suspended
409	Client won't let attendant use phone
410	Client's phone line not working (technical issue or natural disaster)
411	Confirm Visits with no Schedule (Warning: May result in audit)
412	Disaster or Emergency
413	Fill-in for Regular Attendant or Assigned Staff
414	Fixed location device on order or pending placement in the home
415	Individual/Member Does Not Have Home Phone
416	Missing Small Alternative Device (Warning: May result in audit)
417	Multiple Calls For One Visit
418	Phone in use by client or individual in client's home
419	Reversal of Call In/Out Times (Warning: May result in audit)
420	Services Provided Outside the Home – Supported By Service Plan
421	Small Alternative Device Pending Installation (Warning: May result in audit)
422	Wrong Phone Number – Verified Services Were Delivered
423	Other (Warning: May result in audit)

Visit Edit Action Taken Codes

Visit Edit Action Taken	
Code	Description
50	Change in schedule
51	Changed verification collection method and documented
52	Confirmed visit with the client or the client's family member/representative and documented
53	Service(s) cancelled or suspended until further notice
54	Supervisor approved change
55	Timesheet received and signed by supervisor
56	Unspecified Action
57	Unverified visit; this service cannot be billed
58	Updated client's address and documented
59	Updated client's phone number and documented
60	Visit rescheduled
61	Other

Missed Visit Code Tables

The following tables provide the codes and descriptions for the **Missed Visit Reason Code** and the **Missed Visit Action Taken** fields for the *Additional Visits Info* EDI Import Interface file.

Note: If a Missed Visit is cancelled (unchecked), the codes revert to the Visit Edit Code Tables (Reason and Action Taken) in the previous section.

Missed Visit Reason Codes

Missed Visit Reason Codes	
Code	Description
1	Provider Cancellation
2	Provider No-show
3	Enrollee Cancellation
4	Enrollee No-show
5	Scheduling Error due to Enrollee
6	Scheduling Error due to Provider
7	Service Authorization Issue
8	Other (must include description in Comments section)

Missed Visit Action Taken

Missed Visit Action Taken	
Code	Description
10	Contingency Plan Put in Place
11	Rescheduled Service for Same Day
12	Rescheduled Service for Different Day
13	Service Authorization Renewed and Services Resumed
14	Services Resumed at Next Scheduled Visit
15	Other (must include description in Comments section)

Procedure Code Table

The following table provides **Procedure Codes** (Service Codes) and descriptions.

Procedure Codes			
Service Code	Description	HHAX Service Type	Payer
T1019	Personal Care Services (Non-Skilled)	PCA	All Payers
T1019:U3	Personal Care Services (Non-Skilled)	PCA	All Payers
T1019:U4	Personal Care Services (Non-Skilled)	PCA	All Payers
T1019:U5	Personal Care Services (Non-Skilled)	PCA	All Payers
S5125:U2	Attendant Care Services	PCS	Empower
S5150	Attendant Care Services	PCS	Empower

Required Fields by Import File Type

There are required fields per file document which must be in specific format. The following table provides the applicable required fields per **EDI Import** File Type. This EDI Import Interface supports the following import operations into HHAX.

If record needs to be imported as a...	Then, the following fields must be provided:	
Schedule	<ul style="list-style-type: none"> • Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver License Number 	<ul style="list-style-type: none"> • Schedule ID • Procedure Code • Schedule Start Time • Schedule End Time
Confirmed Visit	<ul style="list-style-type: none"> • Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver License Number • Caregiver First Name • Caregiver Last Name • Caregiver SSN • Schedule ID • Procedure Code • Schedule Start Time 	<ul style="list-style-type: none"> • Schedule End Time • Visit Start Time • Visit End Time • Clock-In Service Location Address • Clock-Out Service Location Address <p>*The EVV fields are required if visit was confirmed via EVV or IVR. Visit Edit and Action Taken codes are required if visit was manually edited.</p>
Billed Visit	<ul style="list-style-type: none"> • Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver License Number • Caregiver First Name • Caregiver Last Name • Caregiver SSN • Schedule ID • Procedure Code • Schedule Start Time • Schedule End Time 	<ul style="list-style-type: none"> • Visit Start Time • Visit End Time • Clock-In Service Location Address • Clock-Out Service Location Address • Invoice Number <p>*The EVV fields are required if visit was confirmed via EVV or IVR. Visit Edit and Action Taken codes are required if visit was manually edited.</p>
Rebilled Visit	<ul style="list-style-type: none"> • Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver License Number • Caregiver First Name • Caregiver Last Name • Caregiver SSN • Schedule ID • Procedure Code • Schedule Start Time 	<ul style="list-style-type: none"> • Schedule End Time • Visit Start Time • Visit End Time • Clock-In Service Location Address • Clock-Out Service Location Address • Invoice Number • Submission Type • TRN Number <p>*The EVV fields are required if visit was confirmed via EVV or IVR. Visit Edit and Action Taken codes are required if visit was manually edited.</p>

If record needs to be imported as a...	Then, the following fields must be provided:	
<p>Missed Visit</p>	<ul style="list-style-type: none"> • Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver License Number 	<ul style="list-style-type: none"> • Schedule ID • Procedure Code • Missed Visit Reason Code • Missed Visit Action Taken Code
<p>Delete a Schedule</p>	<ul style="list-style-type: none"> • Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver License Number • Caregiver First Name • Caregiver Last Name 	<ul style="list-style-type: none"> • Caregiver SSN • Schedule ID • Procedure Code • Schedule Start Time • Schedule End Time • Is Deletion (Value should be “Y”)