



EDI Code Table Guide (EverCare)

September 2023

Legal

The software described in this document is furnished under a license agreement. The software may be used or copied only in accordance with the terms of the agreement. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording, for any purpose without the express written permission of Homecare Software Solutions, LLC (HHAExchange). Information in this document may be revised from time to time without notice and is for informational purposes only. Consult with your legal advisor as to your required compliance with all laws and regulations.

Copyright ©2022 HHAExchange. All rights reserved.
130 West 42nd Street, 2nd Floor, New York, NY 10036
Part number: EDI Code Table Guide (EverCare)

Document Revision History

Date	Description of Revision
04/01/2021	Initial version of the document
04/14/2021	Updated Visit Edit Action Taken Code table
01/17/2022	Updated Required Fields by Import File Type Table to align with V5 specifications.
02/23/2022	Updated Required Fields by Import File Type Table.
03/07/2022	Updated Required Fields by Import File Type Table.
08/04/2023	Update to EDI Support contact information.

Table of Contents

Introduction	1
EDI Assistance	1
MCO/Payer ID	2
Visit Edit Code Tables	3
Visit Edit Reason Codes	3
Visit Edit Action Taken Codes.....	4
Missed Visit Code Tables	5
Missed Visit Reason Codes.....	5
Missed Visit Action Taken	5
Procedure Code Table.....	6
Required Fields by Import File Type	7

Introduction

The **EDI Code Table Guide** defines specific codes used in the import interface process, particularly the following fields:

- MCO/Payer ID Code
- Visit Edit Reason Code
- Visit Edit Action Taken Code
- Missed Visit Reason Code
- Missed Visit Edit Action Taken Code
- Procedure Codes

Refer to the applicable Homecare EDI Import Interface Process Guide for full details and interface instructions.

This guide is updated on an ongoing basis as system capacities are implemented and additional functionality becomes available.

EDI Assistance

If additional assistance is needed, please submit a ticket to EDISupport@hhaexchange.com. Cases are escalated to the EDI Production Support queue. An available Support Team Member will contact you directly to assist.

MCO/Payer ID

The PAYER ID is the unique identifier for each MCO, sent as a required field in the EDI Import file. The following table provides the MCO/Payer ID Code for each Payer.

MCO/Payer ID Codes	
Code	MCO/Payer
37695	EverCare

Visit Edit Code Tables

The following tables provide the codes and descriptions for the **Visit Edit Reason Code** and the **Visit Edit Action Taken** fields (as well as the **Cancel Missed Visit Reason** and **Cancel Missed Visit Action Taken**) for the following EDI Import Interface files: *Confirmed Visits* and *Billed Visits*.

Visit Edit Reason Codes

Visit Edit Reason Codes	
Code	Description
100	Phone number did not link to the client.
101	Client will not let attendant use phone.
102	Client does not have a phone in home.
103	Phone in use by client or individual in client's home.
104	Client received services outside of the home.
105	Client's phone line not working (technical issue or natural disaster).
106	Client requested to change/cancel scheduled visit; or the scheduled visit has been cancelled due to the client's services being suspended.
107	Address did not link to the client (GPS).
108	Attendant failed to call in.
109	Attendant failed to call out.
110	Attendant failed to call in and out.
111	Attendant called in to or out of the EVV system early or late.
112	Attendant's identification number(s) does not match the scheduled shift.
113	Attendant entered invalid fixed location device code(s).
114	Attendant failed to report to client's home.
115	Fixed location device on order or pending placement in the home.
116	Fixed location device malfunctioned.
117	Attendant unable to use mobile device.
118	Attendant unable to connect to internet or EVV system down.
119	Data Entry Error
120	Agency unable to provide replacement coverage (no show, no replacement).
121	Timesheet Received
122	Other

Visit Edit Action Taken Codes

Visit Edit Action Taken	
Code	Description
10	Confirmed visit with the client or the client's family member/representative and documented
11	Supervisor approved change
12	Updated client's phone number and documented
13	Changed verification collection method and documented
14	Timesheet received and signed by supervisor
15	Confirmed visit with outside entity and documented
16	Visit rescheduled
17	Updated client's address and documented
18	New attendant assigned to client
19	Unverified visit; this service cannot be billed
20	Service(s) cancelled or suspended until further notice
21	Timesheet Verified
22	Mutual Case/ or Cluster Case/ or Live-in Cas
23	Change in schedule
24	Confirmed with the client or the client's family member/representative and documented (this service cannot be billed)
25	Confirmed with the client or the client's family member/representative and documented
26	Other
27	EVV Exception, Manual Audit Required

Missed Visit Code Tables

The following tables provide the codes and descriptions for the **Missed Visit Reason Code** and the **Missed Visit Action Taken** fields for the *Additional Visits Info* EDI Import Interface file.

Note: If a Missed Visit is cancelled (unchecked), the codes revert to the Visit Edit Code Tables (Reason and Action Taken) in the previous section.

Missed Visit Reason Codes

Missed Visit Reason Codes	
Code	Description
500	Agency unable to provide replacement coverage (no show, no replacement)
501	Attendant failed to report to client's home
502	Client requested to change/cancel scheduled visit; or the scheduled visit has been cancelled due to the client's services being suspended.
510	COVID-19: Participant refused, receiving service through informal supports
511	COVID-19: Participant refused, self-isolating, not receiving service
512	COVID-19: Participant is in hospital or Nursing Facility
513	COVID-19: Worker unable to staff because they are sick
514	COVID-19: Worker unable to staff because of childcare issues
515	COVID-19: Worker switched to cover another case
516	COVID-19: Other (Note: If selecting COVID-19: Other, please provide additional details in the Note section)
517	Other

Missed Visit Action Taken

Missed Visit Action Taken	
Code	Description
50	Confirmed with the client or the client's family member/representative and documented
51	Confirmed with the client or the client's family member/representative and documented (this service cannot be billed)
52	New attendant assigned to client
53	Service(s) cancelled or suspended until further notice
54	Unverified visit; this service cannot be billed
55	Visit rescheduled
54	Other

Procedure Code Table

The following table provides Procedure Codes (Service Codes) and descriptions.

Procedure Code Table	
Code	Description
S5125	Home Health Aide - 15 minutes
S5126	Home Health Aide - Live-In
S9122	Advanced Home Health Aide
S9123	Nursing - RN per hour - CAP
S9123:GT	Nursing, Telephonic, Assessment & Patient Management, 10+ minutes
S9124	Private Duty Nursing - LPN - per hour
S9127	Medical Social Services
S9127:GT	Medical Social Worker, Telephonic, Assessment & Patient Management, 10+ minutes
T1000	Private Duty Nursing per hour - CAP
T1001	Nursing - RN Evaluation
T1019:U1	Personal Care Aide Level II Basic
T1019:U2	Personal Care Aide Level II Basic Two Client 1 of 2 Members in Household
T1019:U3	Personal Care Aide Level II Basic Shared (Multiple Members)
T1019:U4	Personal Care Aide Per Hour -Hard to Serve
T1019:U5	Personal Care Aide per hour - Two Consumers Hard to Serve
T1019:U6	CDPA Basic
T1019:U8	CDPA Enhanced
T1020	PCA Level II Live In
T1020:U2	PCA Level II Live In Two Client
T1020:U5	PCA Level II Live In Two Clients Hard to Serve
T1020:U6	CDPA Live in
T1020:U7	CDPA Live in Two Consumers
T1020:U8	CDPA Live in Enhanced
T1020:U9	CDPA Live in Two Consumer Enhanced
T1030	Nursing - RN Visit
T1030:GT	RN Supervision, Telephonic Visit
T1031	Nursing - LPN Visit

Required Fields by Import File Type

There are required fields per file document which must be in specific format. The following table provides the applicable required fields per **EDI Import** File Type. This EDI Import Interface supports the following import operations into HHAX.

If record needs to be imported as a...	Then, the following fields must be provided:	
Schedule	<ul style="list-style-type: none"> • Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code 	<ul style="list-style-type: none"> • Schedule ID • Procedure Code • Schedule Start Time • Schedule End Time
Confirmed Visit	<ul style="list-style-type: none"> • Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver First Name • Caregiver Last Name • Caregiver SSN • Schedule ID • Procedure Code • Schedule Start Time 	<ul style="list-style-type: none"> • Schedule End Time • Visit Start Time • Visit End Time • Clock-In Service Location Type • Clock-Out Service Location Type <p>*The EVV fields are required if visit was confirmed via EVV or IVR. Visit Edit and Action Taken codes are required if visit was manually edited.</p>
Billed Visit	<ul style="list-style-type: none"> • Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver First Name • Caregiver Last Name • Caregiver SSN • Schedule ID • Procedure Code • Schedule Start Time • Schedule End Time 	<ul style="list-style-type: none"> • Visit Start Time • Visit End Time • Clock-In Service Location Type • Clock-Out Service Location Type • Invoice Number <p>*The EVV fields are required if visit was confirmed via EVV or IVR. Visit Edit and Action Taken codes are required if visit was manually edited.</p>
Rebilled Visit	<ul style="list-style-type: none"> • Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver First Name • Caregiver Last Name • Caregiver SSN • Schedule ID • Procedure Code • Schedule Start Time • Schedule End Time • Visit Start Time 	<ul style="list-style-type: none"> • Visit End Time • Clock-In Service Location Type • Clock-Out Service Location Type • Invoice Number • Submission Type • TRN Number <p>*The EVV fields are required if visit was confirmed via EVV or IVR. Visit Edit and Action Taken codes are required if visit was manually edited.</p>
Missed Visit	<ul style="list-style-type: none"> • Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code 	<ul style="list-style-type: none"> • Schedule ID • Procedure Code • Missed Visit Reason Code • Missed Visit Action Taken Code

If record needs to be imported as a...	Then, the following fields must be provided:	
Delete a Schedule	<ul style="list-style-type: none"> • Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver First Name • Caregiver Last Name 	<ul style="list-style-type: none"> • Caregiver SSN • Schedule ID • Procedure Code • Schedule Start Time • Schedule End Time • Is Deletion (Value should be "Y")