



# EDI Code Table Guide (NY Market)

October 2020

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## Document Revision History

| Date       | Description of Revision                       |
|------------|---|
| 12/04/2018 | Initial version of the document               |
| 03/24/2020 | Update Missed Visit Reason Codes for COVID-19 |
| 06/23/2020 | Update: MCO/Payer ID Table                    |
| 08/26/2020 | Update: MCO/Payer ID Table                    |
| 10/01/2020 | Update: MCO/Payer ID Table                    |

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## Introduction

The **EDI Code Table Guide** defines specific codes used in the import interface process, particularly the following fields:

- MCO/Payer ID Code
- Visit Edit Reason Code
- Visit Edit Action Taken Code
- Missed Visit Reason Code
- Missed Visit Edit Action Taken Code

Refer to the applicable Homecare EDI Import Interface Process Guide for full details and interface instructions.

This guide is updated on an ongoing basis as system capacities are implemented and additional functionality becomes available.

## EDI Assistance

If additional assistance is needed, please submit a ticket to [EDISupport@hhaexchange.com](mailto:EDISupport@hhaexchange.com). Cases are escalated to the EDI Production Support queue. An available Support Team Members will contact you directly to assist.

## MCO/Payer ID

The PAYER ID is the unique identifier for each MCO, sent as a required field in the EDI Import file. The following table provides the MCO/Payer ID Code for each Payer.

| MCO/Payer ID Codes |  |
|--------------------|--|
| Code               | MCO/Payer                                    |
| 102                | Alpine                                       |
| 8059               | Amber Court at Home                          |
| 2568               | Americare                                    |
| 13006              | Archcare                                     |
| 15190              | Centerlight CHHA                             |
| 8496               | Centers Plan MLTC                            |
| 10361              | Compassionate Care Hospice                   |
| 26277              | Elderplan                                    |
| 10003              | ElderServe Health                            |
| 890                | Excellent Home Care Services                 |
| 1253               | Extended Home Care                           |
| 406                | Family Care Certified Services               |
| 2733               | Family Care Long Term                        |
| 3816               | Family Care Nassau                           |
| 4106               | Family Care Triborough Long Term             |
| 4105               | Family Care Triborough Nassau                |
| 4682               | Family Care/Triborough/Brooklyn              |
| 9563               | Four Season CHHA                             |
| 2706               | Girling Health Care Of New York              |
| 2466               | Isabella Long Term                           |
| 1645               | METRO JEWISH                                 |
| 13007              | MJHS HOSPICE                                 |
| 4815               | Montefiore Medical Center Home Health Agency |
| 10499              | NYC Health and Hospital                      |
| 27356              | Nascentia Health                             |
| 23289              | Northwell Health                             |
| 1607               | PARKER JEWISH INSTITUTE                      |
| 2432               | Personal Touch                               |
| 1                  | Revival Home Health Care                     |
| 14796              | Shining Star Home Care CHHA                  |
| 6306               | St Marys Home Care                           |
| 2700               | Supreme Care                                 |
| 4785               | The Hebrew Home at Riverdale CHHA            |
| 15418              | WellCare of New York LTSS                    |

## Visit Edit Code Tables

The following tables provide the codes and descriptions for the **Visit Edit Reason Code** and the **Visit Edit Action Taken** fields (as well as the **Cancel Missed Visit Reason** and **Cancel Missed Visit Action Taken**) for the following EDI Import Interface files: *Confirmed Visits* and *Billed Visits*.

### Visit Edit Reason Codes

| Visit Edit Reason Codes |  |
|-------------------------|--|
| Code                    | Description  |
| 100                     | Phone number did not link to the client.   |
| 101                     | Client will not let attendant use phone.   |
| 102                     | Client does not have a phone in home.  |
| 103                     | Phone in use by client or individual in client's home.   |
| 104                     | Client received services outside of the home.  |
| 105                     | Client's phone line not working (technical issue or natural disaster).   |
| 106                     | Client requested to change/cancel scheduled visit; or the scheduled visit has been cancelled due to the client's services being suspended. |
| 107                     | Address did not link to the client (GPS).  |
| 108                     | Attendant failed to call in.   |
| 109                     | Attendant failed to call out.  |
| 110                     | Attendant failed to call in and out.   |
| 111                     | Attendant called in to or out of the EVV system early or late.   |
| 112                     | Attendant's identification number(s) does not match the scheduled shift.   |
| 113                     | Attendant entered invalid fixed location device code(s).   |
| 114                     | Attendant failed to report to client's home.   |
| 115                     | Fixed location device on order or pending placement in the home.   |
| 116                     | Fixed location device malfunctioned.   |
| 117                     | Attendant unable to use mobile device.   |
| 118                     | Attendant unable to connect to internet or EVV system down.  |
| 119                     | Data Entry Error   |
| 120                     | Agency unable to provide replacement coverage (no show, no replacement).   |
| 121                     | Timesheet Received   |
| 122                     | Other  |

### Visit Edit Action Taken Codes

| Visit Edit Action Taken |  |
|-------------------------|--|
| Code                    | Description  |
| 10                      | Confirmed visit with the client or the client's family member/representative and documented. |
| 11                      | Supervisor approved change.  |
| 12                      | Updated client's phone number and documented.  |
| 13                      | Changed verification collection method and documented.                                       |
| 14                      | Timesheet received and signed by supervisor.   |
| 15                      | Confirmed visit with outside entity and documented.  |
| 16                      | Visit rescheduled.   |
| 17                      | Updated client's address and documented.   |
| 18                      | New attendant assigned to client.  |
| 19                      | Unverified visit; this service cannot be billed.   |
| 20                      | Service(s) cancelled or suspended until further notice.                                      |
| 21                      | Timesheet Verified.  |
| 22                      | Mutual Case/ or Cluster Case/ or Live-in Case.   |
| 23                      | Change in schedule.  |

| Visit Edit Action Taken |  |
|-------------------------|--|
| Code                    | Description  |
| 24                      | Confirmed with the client or the client's family member/representative and documented (this service cannot be billed). |
| 25                      | Confirmed with the client or the client's family member/representative and documented.                                 |
| 26                      | Other  |

## Missed Visit Code Tables

The following tables provide the codes and descriptions for the **Missed Visit Reason Code** and the **Missed Visit Action Taken** fields for the *Additional Visits Info* EDI Import Interface file.

**Note:** If a Missed Visit is cancelled (unchecked), the codes revert to the Visit Edit Code Tables (Reason and Action Taken) in the previous section.

### Missed Visit Reason Codes

| Missed Visit Reason Codes |  |
|---------------------------|--|
| Code                      | Description  |
| 500                       | Agency unable to provide replacement coverage (no show, no replacement)  |
| 501                       | Attendant failed to report to client's home  |
| 502                       | Client requested to change/cancel scheduled visit; or the scheduled visit has been cancelled due to the client's services being suspended. |
| 510                       | COVID-19: Participant refused, receiving service through informal supports   |
| 511                       | COVID-19: Participant refused, self-isolating, not receiving service   |
| 512                       | COVID-19: Participant is in hospital or Nursing Facility   |
| 513                       | COVID-19: Worker unable to staff because they are sick   |
| 514                       | COVID-19: Worker unable to staff because of childcare issues   |
| 515                       | COVID-19: Worker switched to cover another case  |
| 516                       | COVID-19: Other (Note: If selecting COVID-19: Other, please provide additional details in the Note section)                                |

### Missed Visit Action Taken

| Missed Visit Action Taken |   |
|---------------------------|---|
| Code                      | Description   |
| 50                        | Confirmed with the client or the client's family member/representative and documented                                 |
| 51                        | Confirmed with the client or the client's family member/representative and documented (this service cannot be billed) |
| 52                        | New attendant assigned to client  |
| 53                        | Service(s) cancelled or suspended until further notice  |
| 54                        | Unverified visit; this service cannot be billed   |
| 55                        | Visit rescheduled   |