EDI Code Table Guide (Wellcare of HI BH)

August 2023

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Document Revision History

Date	Description of Revision
04/18/2022	Initial version of the document.
08/18/2022	Update to Required Fields by Import File Type.
08/04/2023	Update to EDI Support contact information.

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Introduction

The **EDI Code Table Guide** defines specific codes used in the import interface process, particularly the following fields:

- MCO/Payer ID Code
- Visit Edit Reason Code
- Visit Edit Action Taken Code
- Missed Visit Reason Code
- Missed Visit Edit Action Taken Code
- Procedure Codes

Refer to the applicable Homecare EDI Import Interface Process Guide for full details and interface instructions.

This guide is updated on an ongoing basis as system capacities are implemented and additional functionality becomes available.

EDI Assistance

If additional assistance is needed, please submit a ticket to [3rd Party Integration Support Desk](). Cases are escalated to the EDI Production Support queue. An available Support Team Members will contact you directly to assist.

MCO/Payer ID

The PAYER ID is the unique identifier for each MCO, sent as a required field in the EDI Import file. The following table provides the MCO/Payer ID Code for each Payer.

MCO/Payer ID Codes	
Code	**MCO/Payer**
16982	Wellcare of Hawaii BH

Visit Edit Code Tables

The following tables provide the codes and descriptions for the **Visit Edit Reason Code** and the **Visit Edit Action Taken** fields (as well as the **Cancel Missed Visit Reason** and **Cancel Missed Visit Action Taken**) for the following EDI Import Interface files: *Confirmed Visits* and *Billed Visits*.

Visit Edit Reason Codes

Visit Edit Reason Codes	
Code	**Description**
100	Phone number did not link to the client.
101	Client won't let attendant use phone.
102	Client does not have a phone in home.
103	Phone in use by client or individual in member's home.
104	Client received services outside of the home.
105	Client's phone line not working (technical issue or natural disaster).
106	Client requested to change/cancel scheduled visit; or the scheduled visit has been cancelled due to the Client's services being suspended.
107	Address did not link to the client (GPS).
108	Attendant failed to call in.
109	Attendant failed to call out.
110	Attendant failed to call in and out.
111	Attendant called in to or out of the EVV system early or late.
112	Attendant's identification number(s) does not match the scheduled shift or task discrepancy/task does not match plan of care.
113	Attendant entered invalid fixed location device code(s).
114	Attendant failed to report to client's home.
115	Fixed location device on order or pending placement in the home.
116	Fixed location device malfunctioned.
117	Attendant unable to use mobile device.
118	Attendant unable to connect to internet or EVV system down.
119	Data Entry Error
120	Agency unable to provide replacement coverage (no show, no replacement).
121	Timesheet Received
122	Other

Visit Edit Action Taken Codes

Visit Edit Action Taken	
Code	**Description**
10	Confirmed visit with the Member or the Member's family member/representative and documented
11	Supervisor approved change
12	Updated Member's phone number and documented
13	Changed verification collection method and documented
14	Timesheet received and signed by supervisor
15	Confirmed visit with outside entity and documented
16	Visit rescheduled
17	Updated Member's address and documented
18	New attendant assigned to Member
19	Unverified visit; this service cannot be billed
20	Service(s) cancelled or suspended until further notice
21	Timesheet Verified
22	Mutual Case/ or Cluster Case/ or Live-in Cas
23	Change in schedule
24	Other

Missed Visit Code Tables

The following tables provide the codes and descriptions for the **Missed Visit Reason Code** and the **Missed Visit Action Taken** fields for the *Additional Visits Info* EDI Import Interface file.

Note: If a Missed Visit is cancelled (unchecked), the codes revert to the Visit Edit Code Tables (Reason and Action Taken) in the previous section.

Missed Visit Reason Codes

Code	Missed Visit Reason Codes
	Description
600	Agency unable to provide replacement coverage (no show, no replacement)
601	Attendant failed to report to client's home
602	Member requested to change/cancel scheduled visit; or the scheduled visit has been cancelled due to the client's services being suspended
616	Other

Missed Visit Action Taken

Code	Missed Visit Action Taken
	Description
50	New attendant assigned to member
51	Confirmed with the member or the member's family member/representative and documented (this service cannot be billed)
53	Service(s) cancelled or suspended until further notice (this service cannot be billed)
54	Unverified visit (this service cannot be billed)
55	Visit rescheduled (this service cannot be billed)
54	Other (this service cannot be billed)

Required Fields by Import File Type

There are required fields per file document which must be in specific format. The following table provides the applicable required fields per **EDI Import** File Type. This EDI Import Interface supports the following import operations into HHAX.

If record needs to be imported as a...	Then, the following fields must be provided:	
Schedule	• Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code	• Schedule ID • Procedure Code • Schedule Start Time • Schedule End Time
Confirmed Visit	• Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver First Name • Caregiver Last Name • Caregiver SSN • Schedule ID • Procedure Code	• Schedule Start Time • Schedule End Time • Visit Start Time • Visit End Time • Clock-In Service Location Address • Clock-Out Service Location Address *The **EVV** fields are required if visit was confirmed via EVV or IVR. Visit Edit and Action Taken codes are required if visit was manually edited.
Billed Visit	• Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver First Name • Caregiver Last Name • Caregiver SSN • Schedule ID • Procedure Code	• Schedule Start Time • Schedule End Time • Visit Start Time • Visit End Time • Clock-In Service Location Address • Clock-Out Service Location Address • Invoice Number *The **EVV** fields are required if visit was confirmed via EVV or IVR. Visit Edit and Action Taken codes are required if visit was manually edited.
Rebilled Visit	• Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver First Name • Caregiver Last Name • Caregiver SSN • Schedule ID • Procedure Code • Schedule Start Time	• Schedule End Time • Visit Start Time • Visit End Time • Clock-In Service Location Address • Clock-Out Service Location Address • Invoice Number • Submission Type • TRN Number *The **EVV** fields are required if visit was confirmed via EVV or IVR. Visit Edit and Action Taken codes are required if visit was manually edited.
Missed Visit	• Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code	• Schedule ID • Procedure Code • Missed Visit Reason Code • Missed Visit Action Taken Code

If record needs to be imported as a…	Then, the following fields must be provided:	
Delete a Schedule	• Agency Tax ID • Payer ID • Medicaid Number • Caregiver Code • Caregiver First Name • Caregiver Last Name	• Caregiver SSN • Schedule ID • Procedure Code • Schedule Start Time • Schedule End Time • Is Deletion (Value should be "Y")