

# HHAX Third Party EVV Data Aggregation

## For Providers Using Their Existing EVV System for All NJ Payers

If providers implement a third party EVV system (not HHAX), they are required to integrate with HHAX's EVV system and/or MCO EVV Systems. This welcome packet outlines information, general requirements, and steps to take to successfully integrate your Agency Management System with HHAExchange (HHAX) by January 1, 2021 to collect and report EVV data to each Managed Care Organization (MCO) and/or to the Division of Medical Assistance and Health Services (DMAHS).

HHAExchange coordinates directly with each New Jersey Family Care Payer (MCO or Fee for Service) to ensure all visit data you submit to HHAExchange is distributed to the appropriate payer.

To integrate between your 3<sup>rd</sup> Party Agency Management System and HHAX, providers utilizing a third party EVV system will be required to comply with both the business requirements and technical specifications listed in this document, which are also found on the HHAX website. The first step will be to review the content of this packet and initiate contact with HHAX to begin the integration process.

- Business Requirements Link: [Business Requirements for Third Party EVV Data Aggregation NJ](#)
- Technical Specification document: [HHAExchange EVV API Technical Specifications NJ](#)
- HHAX Website: <https://hhaexchange.com/nj-dmahs/>

## HHAX API Interface

### HHAX API Interface (into HHAExchange)

The **API Interface** can be used to exchange data from third party providers and EVV vendors to HHAExchange. The API Interface portal simplifies data submission by removing the need to import files. Once EVV records are sent from the third party EVV system to HHAX via the API, a timestamp is automatically created showing the status of the transaction. The status is then sent back to the provider via the message interface, allowing for real-time tracking of messages.

Note: Providers' third party EVV systems must be able to provide required data for EVV aggregation to HHAX in real time via API. For third party providers and EVV vendors that require access to the API portal, please submit a ticket to the HHAX EDI support email at: [EDIsupport@hhaexchange.com](mailto:EDIsupport@hhaexchange.com) with the subject line 'NJ EVV'.

## Production Process and Transmission Frequency

For optimal system performance, HHAX recommends that visit data is sent in near real-time. The expectation is that data is sent by the provider or EVV vendor to HHAX as it is added, changed, and/or deleted in the third party EVV system. Data that is unchanged should not be resent to HHAX.

## Timeline and Steps for 3rd Party EVV System Integration Readiness

Follow the steps outlined below for guidance and expectations throughout the API Interface Integration process. Also, make sure you register for one of the [Provider Information Sessions](#) in October.

| Step | Timeline Dates  | Expectations  |     |      |       |   |               |                |   |               |                 |   |                 |   |   |                |         |   |              |                    |
|------|---|---|-----|------|-------|---|---------------|----------------|---|---------------|-----------------|---|-----------------|---|---|----------------|---------|---|--------------|--------------------|
| 1    | October 21, 2020  | <p><b>Review API Specifications, Business Requirement document for Integration, and sign attestation.</b></p> <p>Review the <a href="#">EVV API Technical Specifications</a> and (<a href="#">Business Requirements for Third Party EVV Data Aggregation NJ</a>) documents to determine if you have resources and the ability to integrate with the New Jersey (NJ) EVV aggregation project</p>   |     |      |       |   |               |                |   |               |                 |   |                 |   |   |                |         |   |              |                    |
| 2    | October 22, 2020  | <p><b>Initiate contact with HHAX to begin the integration process</b></p> <p>Please submit a ticket to <a href="mailto:EDISupport@hhaexchange.com">EDISupport@hhaexchange.com</a> with the subject line 'NJ EVV'.</p>   |     |      |       |   |               |                |   |               |                 |   |                 |   |   |                |         |   |              |                    |
| 3    | Monday, October 26, 2020<br>Tuesday, October 27, 2020<br>Thursday, October 29, 2020 | <p><b>Review the Provider Information Session</b></p> <p>Provider Information Sessions were conducted in late October 2020 containing all information regarding the implementation, next steps, and a short Provider Portal demo.</p> <p><i>*Click <a href="#">here</a> to access the recording and <a href="#">here</a> to access the coordinated PowerPoint.</i></p>  |     |      |       |   |               |                |   |               |                 |   |                 |   |   |                |         |   |              |                    |
| 4    | November 12, 2020   | <p><b>System User Training (applicable for providers using HHAExchange)</b></p> <p>Receive login credentials for Learning Management System to review videos, documents, and test questions to ensure an understanding of the HHAExchange Provider Portal, including the video: <b>How to Integrate with HHAExchange</b>.</p> <p><i>*If additional staff attends the training for your agency, please share the credentials with other members of your Agency.</i></p>  |     |      |       |   |               |                |   |               |                 |   |                 |   |   |                |         |   |              |                    |
| 5    | November 30-December 4, 2020  | <p><b>System User Training Webinar Week</b></p> <p>Register and attend the training webinar week from Monday-Friday. Each day we review a different aspect of the HHAExchange functionality with a live Q/A chat option allowing providers to ask questions related to the Provider Portal functionalities. Each of the webinars are specific to the staff role in your agency.</p> <table border="1"> <thead> <tr> <th>Day</th> <th>Date</th> <th>Topic</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Monday, 11/30</td> <td>Overview video</td> </tr> <tr> <td>2</td> <td>Tuesday, 12/1</td> <td>HHAX Management</td> </tr> <tr> <td>3</td> <td>Wednesday, 12/2</td> <td> <p><i>Attend only ONE session from the options below depending on your Provider EVV selection</i></p> <ul style="list-style-type: none"> <li>• HHAX EVV (AM Session)</li> <li>• EDI Integration (PM Session)</li> </ul> </td> </tr> <tr> <td>4</td> <td>Thursday, 12/3</td> <td>Billing</td> </tr> <tr> <td>5</td> <td>Friday, 12/4</td> <td>Admin &amp; Next Steps</td> </tr> </tbody> </table> <p><a href="#">Click here</a> to register and review the description providing insight on the associated roles and content of each webinar.</p> <p><i>*For those who are unable to attend the webinars below, please view this content using the LMS, as listed above.</i></p> | Day | Date | Topic | 1 | Monday, 11/30 | Overview video | 2 | Tuesday, 12/1 | HHAX Management | 3 | Wednesday, 12/2 | <p><i>Attend only ONE session from the options below depending on your Provider EVV selection</i></p> <ul style="list-style-type: none"> <li>• HHAX EVV (AM Session)</li> <li>• EDI Integration (PM Session)</li> </ul> | 4 | Thursday, 12/3 | Billing | 5 | Friday, 12/4 | Admin & Next Steps |
| Day  | Date  | Topic   |     |      |       |   |               |                |   |               |                 |   |                 |   |   |                |         |   |              |                    |
| 1    | Monday, 11/30   | Overview video  |     |      |       |   |               |                |   |               |                 |   |                 |   |   |                |         |   |              |                    |
| 2    | Tuesday, 12/1   | HHAX Management   |     |      |       |   |               |                |   |               |                 |   |                 |   |   |                |         |   |              |                    |
| 3    | Wednesday, 12/2   | <p><i>Attend only ONE session from the options below depending on your Provider EVV selection</i></p> <ul style="list-style-type: none"> <li>• HHAX EVV (AM Session)</li> <li>• EDI Integration (PM Session)</li> </ul>   |     |      |       |   |               |                |   |               |                 |   |                 |   |   |                |         |   |              |                    |
| 4    | Thursday, 12/3  | Billing   |     |      |       |   |               |                |   |               |                 |   |                 |   |   |                |         |   |              |                    |
| 5    | Friday, 12/4  | Admin & Next Steps  |     |      |       |   |               |                |   |               |                 |   |                 |   |   |                |         |   |              |                    |

| Step | Timeline Dates    | Expectations   |
|------|-------------------|--|
| 6    | November 30, 2020 | <b>Log-in to your Provider Portal</b><br>Receive your Provider Portal credentials to log in to the system and begin entering your Caregivers. Ensure your portal is set up prior to go-live and work with your Caregivers to ensure they are prepared for EVV (i.e. download the Mobile App, review the EVV phone instructions, etc.). |
| 7    | December 14, 2020 | <b>Go Live Data for all Providers</b><br>The Go Live date for all Providers is December 14, 2020.<br><br><i>*Note: Providers contracted with WellCare of New Jersey are expected to use HHAX starting 09/28/2020 to schedule, confirm and bill EVV compliant visits for all WellCare members.</i>                                      |
| 8    | January 1, 2021   | <b>EVV Mandate</b><br>All paid claims under the EVV mandate (PCS services) must be supported by the visit data to be compliant with the CURES ACT mandate.   |

## Provider Information Center

Visit the [NJ DMAHS Provider Information Center](#) which shares an overview behind the State of New Jersey's EVV program, as well as information on training, integration and EDI process.

## EDI Assistance

Please contact [EDISupport@hhaexchange.com](mailto:EDISupport@hhaexchange.com) with the subject line 'NJ EVV' if any questions or further guidance is needed. An available Support Team Members will contact you directly to assist.