

HHAEExchange Third Party EVV Data Aggregation

For Provider Using Their Existing EVV System

Thank you for participating in the Electronic Data Interchange (EDI) project for your Agency. This letter provides information, general requirements, and steps to take to successfully integrate your Agency Management System with HHAExchange (HHAX).

HHAEExchange coordinates directly with West Virginia DHHR to ensure that members and authorizations are passed directly into the HHAX system. HHAX uses the provider agency Tax ID Number (TIN) and NPI number combination to identify data records sent to and from your Agency.

To integrate between your 3rd Party Agency Management System and HHAX, providers are required to comply with both the business requirements and technical specifications listed in this document. The first step is to review the content of this packet and initiate contact with HHAX to begin the integration process.

- Business Requirements Link: [BRD for Third Party EVV Data Aggregation WV](#)
- Technical Specification: [HHAExchange EVV API Technical Specifications WV](#)

HHAX API Interface

HHAX API Interface (into HHAExchange)

The **API Interface** exchanges data from third party providers and EVV vendors to HHAExchange. The API Interface portal simplifies data submission by removing the need to import files. Once EVV records are sent from the third party EVV system to HHAX via the API, a timestamp is automatically created showing the status of the transaction. The status is then sent back to the provider via the message interface, allowing for real-time tracking of messages.

Note: Providers' third party EVV systems must be able to provide required data for EVV aggregation to HHAX in real time via API. For third party providers and EVV vendors that require access to the API portal, please submit a ticket to the HHAX EDI support email at: EDIsupport@hhaexchange.com with the subject line 'WV EVV'.

Production Process and Transmission Frequency

For optimal system performance, HHAX recommends that visit data is sent in near real-time. The expectation is that data is sent by the provider or EVV vendor to HHAX as it is added, changed, and/or deleted in the third party EVV system. Data that is unchanged should not be resent to HHAX.

Timeline and Steps for EDI Integration Readiness

The timeline outlined below represents guidance and expectations throughout the API Interface Integration process to move toward compliance according to the West Virginia BMS EVV program.

Step	Timeline Dates	Expectations												
1	Thursday, January 14, 2021 Tuesday, January 19, 2021 Wednesday, January 20, 2021 <i>*Please select only one session to attend</i>	Attend the Provider Information Session Sessions are split between morning and afternoon including a demo of the HHAeXchange platform. Attendance is only required for ONE (1) session as all provide the same information. The pre-recorded webinar sessions allow for a Q&A chat option to answer all questions. Click this link to Register												
2	Tuesday, January 19, 2021	Review API Specifications, Business Requirement document for Integration, and sign attestation Review the EVV API Technical Specifications and the Business Requirements for Third Party EVV Data Aggregation WV to determine if your agency has the resources to integrate with the West Virginia BMS EVV program.												
3	Wednesday, January 20, 2021	Initiate contact with HHAX to begin the integration process. Please submit a ticket to EDISupport@hhaexchange.com with the subject line 'WV EVV'.												
4	Monday, January 25, 2021	Attend EDI System User Webinar Click here to register for the EDI system user training. This training provides an understanding of the HHAeXchange Provider Portal and the EDI integration process.												
5	February 08-February 12, 2021	System User Training Webinar Week Register and attend the training webinar week from Monday-Friday. Each day we review a different aspect of the HHAeXchange functionality with a live Q&A chat option allowing providers to ask questions related to the Provider Portal functionalities. Each the webinar is specific to the staff role in your agency. <table border="1" data-bbox="706 1396 1421 1837"> <thead> <tr> <th>Day</th> <th>Topic</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Monday, 2/8: Overview video</td> </tr> <tr> <td>2</td> <td>Tuesday, 2/9: HHAX Management</td> </tr> <tr> <td>3</td> <td> Wednesday, 2/10: <i>attend only ONE session from the options below (based on your Provider EVV selection):</i> <ul style="list-style-type: none"> • HHAX EVV (AM Session) • EDI Integration (PM Session) (This session applies to you as an EDI Provider) </td> </tr> <tr> <td>4</td> <td>Thursday, 2/11: Billing</td> </tr> <tr> <td>5</td> <td>Friday, 2/12: Admin & Next Steps</td> </tr> </tbody> </table> Click here to register and review the description that provides more insight on the associated roles and content of each webinar. These webinars are correlated with the	Day	Topic	1	Monday, 2/8: Overview video	2	Tuesday, 2/9: HHAX Management	3	Wednesday, 2/10: <i>attend only ONE session from the options below (based on your Provider EVV selection):</i> <ul style="list-style-type: none"> • HHAX EVV (AM Session) • EDI Integration (PM Session) (This session applies to you as an EDI Provider) 	4	Thursday, 2/11: Billing	5	Friday, 2/12: Admin & Next Steps
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		LMS training and can be attended by multiple staff members of your agency.
6	February 15, 2021	Log-in to your Provider Portal Receive your Provider Portal credentials to login to the system and begin entering your caregivers. Ensure your portal is set up prior to go-live and work with your caregivers to prepare them for EVV (for example: download the Mobile Caregiver App, review the EVV phone instructions).
7	March 01, 2021	Go-Live for all Providers Providers are expected to start using the HHAeXchange Provider Portal to schedule, confirm and bill EVV compliant visits. All paid claims under the EVV mandate (PCS services) must be supported by the visit data to be compliant with the CURES ACT mandate.

Provider Information Center

Visit the [West Virginia DHHR Provider Information Center Page](#) which shares an overview behind the West Virginia BMS EVV program partnership with HHA, as well as information on training, integration, and the free HHAeXchange tool.

EDI Assistance

Please contact EDISupport@hhaexchange.com if any questions or further guidance is needed. An available Support Team Members will contact you directly to assist.