

The HHAExchange Implementation EDI Process

Overview

Thank you for participating in the Electronic Data Interchange (EDI) project for your Agency. This letter provides information, general requirements, and steps to take to successfully integrate your Third Party Agency Management System with HHAExchange (HHAX).

HHAExchange coordinates directly with Alabama Medicaid to ensure that Members and authorizations are passed directly into the HHAX system. HHAX uses the Provider Agency Tax ID Number (TIN) and National Provider Identifier (NPI) number combination to identify data records sent to and from your Agency.

To integrate your Third Party Agency Management System and HHAX, Providers are required to comply with both the business requirements and technical specifications listed in this document. The first step is to review the content of this packet and initiate contact with HHAX to begin the integration process.

- Business Requirements Link: [Business Requirements for Third Party EVV Data Aggregation AL EVV](#)
- Technical Specification Document: [Alabama Medicaid EVV Data Aggregator API Technical Specifications](#)
- Please submit a ticket to the HHAX EDI support email at: EDIsupport@hhaexchange.com with the subject line 'AL EVV'.

HHAX Application Programming Interface (API)

HHAX API (into HHAExchange)

The API exchanges data from Provider's third party EVV systems to HHAExchange. The API Portal simplifies data submission by removing the need to import files. Once EVV records are sent from the third party EVV system to HHAX via the API, a timestamp is automatically created with the status of the transaction. The status is then sent back to the third party EVV system via the message interface, allowing for real-time transaction processing.

Providers' third party EVV systems must be able to provide required data for EVV aggregation to HHAX in real time via API. For Providers with a third party EVV system and EVV vendors that require access to the API Portal, please submit a ticket to the HHAX EDI support email at: EDIsupport@hhaexchange.com with the subject line 'AL EVV'.

Production Process and Transmission Frequency

For optimal system performance, HHAX recommends that visit data is sent in near real-time. The expectation is that data is sent by the Provider or EVV vendor to HHAX as it is added, changed, and/or deleted in the third party EVV system. Data that is unchanged should not be resent to HHAX.

Timeline and Steps for EDI Integration Readiness

The timeline outlined below represents guidance and expectations throughout the API Interface Integration process to move toward compliance according to the Alabama Medicaid EVV program.

Step	Timeline Dates	Expectations
1	Monday, Nov 8, 2021	Initiate contact with HHAX to begin the integration process Contact EDIsupport@hhaexchange.com with a subject line of "AL EVV" to begin the integration process.
2	Monday, Nov 8, 2021	Review API Specifications, Business Requirement document for Integration, and sign attestation Review the EVV API Technical Specifications and the Business Requirements for Third Party EVV Data Aggregation to determine if your agency has the resources to integrate with the Alabama Medicaid EVV program.
3	Wednesday, Dec 08, 2021, and Tuesday, Dec 14, 2021 <i>*Please select only one session to attend</i>	Attend the Provider Information Session Sessions are offered in the morning or afternoon. Attendance is only required for ONE (1) session as all the sessions provide the same information. The pre-recorded webinar sessions allow for a Q/A chat option to answer all your questions. Click here to Register
4	Wednesday, Jan 28, 2022	Learning Management System (LMS) Access Receive login credentials for Learning Management System (LMS) to review videos, documents, and test questions to ensure an understanding of the HHAeXchange Provider Portal. HHAX sends out access to the Learning Management System the week before system user training week begins. Alabama tracks Provider training compliance by completing the quizzes at the end of each module. Participants who attend the live webinars are still responsible for logging in to the LMS and completing the quizzes for all modules. We recommend beginning the training as soon as possible to complete the course prior to the Alabama Go-Live date of February 14th, 2022.
5	Monday, Jan 31- Friday, Feb 4, 2022	System User Training Webinar Week Register and attend the training. Each day we review a different aspect of the HHAeXchange functionality with a live Q/A chat option allowing Providers to ask questions related to the Provider Portal functionalities. Click here to register. These webinars are correlated with the LMS training and can be attended by multiple staff members of your agency.
6	Beginning Wednesday, Feb 2, 2022	Log-in to your Provider Portal (Specific to New HHAX Providers integrating)

Step	Timeline Dates	Expectations
		Receive your Provider Portal credentials to login to the system and begin entering your Caregivers. Ensure your Portal is setup prior to go-live.
7	Beginning Friday, Feb 4, 2022	<p>Linking Provider Portals to Alabama Contract</p> <p>Providers will be linked to the Alabama contract within HHAeXchange. As part of the linkage, Payer data containing the Members and authorizations in scope of this implementation begin to populate in your Provider Portal. Refer to the “Service Code” page on the Provider Information Center Page at Alabama Provider Information Center-HHAeXchange to know which services are being sent via the linking process. Once the Member and Authorization data is populated, Providers get the chance to review the data and start to schedule the Members to prepare for EVV compliance come go-live. Please use your current communication methods to ask the Operating Agencies about any discrepancies or questions.</p>
8	Monday, Feb 14, 2022	<p>Go-Live Date</p> <p>Providers are expected to start using the HHAeXchange Provider Portal. All paid claims under the EVV mandate (PCS services) must be supported by the visit data to be compliant with the 21st Century Cures Act (Cures Act) mandate.</p>

Provider Information Center

Visit the [Alabama Information Center Page](#) which shares an overview behind Alabama Medicaid partnership with HHAX, as well as information on training, integration, and the EDI Process.

EDI Assistance

Please contact EDISupport@hhaexchange.com if any questions or further guidance is needed. An available Support Team Members will contact you directly to assist. Please use the subject line “AL EVV” when sending emails for a timely response.