HHAeXchange

Electronic Data Interchange (EDI) Provider Training

Illinois DDD

August 2023

Agenda

> **About HHAeXchange and EVV in Illinois**

> **Understanding the Integration Process**

> **Data Exchange Workflow – Illinois**

> **In Scope Services**

> **Upcoming Provider Steps**

> **Contact Information**

Illinois DDD and EVV

- Cures Act Mandate in effect as of **January 1st**, 2021

- Illinois is an **hybrid model state**

- Illinois DDD providers must implement EVV by **September 1st, 2023**

- HHAeXchange has been selected **as the State Aggregator** and collect all visit data, regardless of the EVV system being used

Provider Options

Provider Options:

- Option 2– Agencies currently using another 3rd Party EVV Solution: use your existing EVV system and import visit data into HHeXchange– HHA will route visit data to Illinois.

Understanding the Integration Process

Preparing Providers for IL-EVV Onboarding

- Prepare for EVV Integration with HHAX by:
  - Complete Illinois Survey:
    - [Illinois - HHAeXchange Provider Enrollment Form (cognitoforms.com)](#)
  - Reviewing the Business Requirements document & data specifications found here:
    - [Business Requirements for Third Party EVV Data Aggregation](#)
    - [HHAeXchange EVV API Technical Specifications IL](#)
    - [HHAeXchange EVV Authorization Technical Specifications](#)
    - Please note, these documents are also located on the Illinois Info Center, found here: [Illinois Electronic Visit Verification (EVV) | HHAeXchange](#)
  - Complete provider attestation found in the BRD:
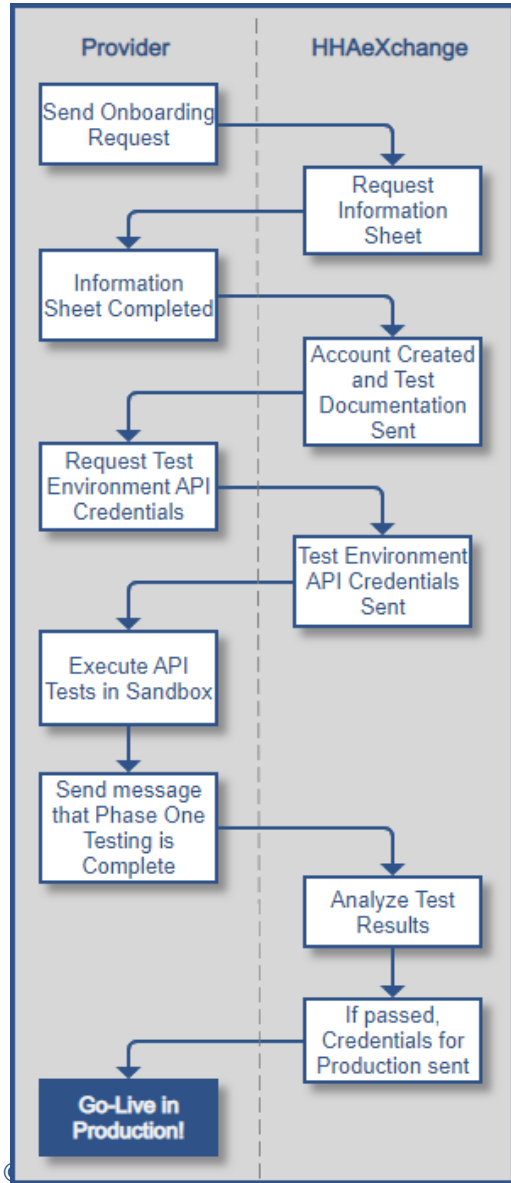   - [Third Party EVV Attestation - IL (cognitoforms.com)](#)

Preparing Providers for IL-EVV Onboarding Continued

- Contact HHAX Provider Integration team to begin onboarding process:
  - hhaexchange.com/supportrequest
  - Provide following information:
    - Provider legal name
    - Provider Federal Tax ID
      - Should be 9 digits

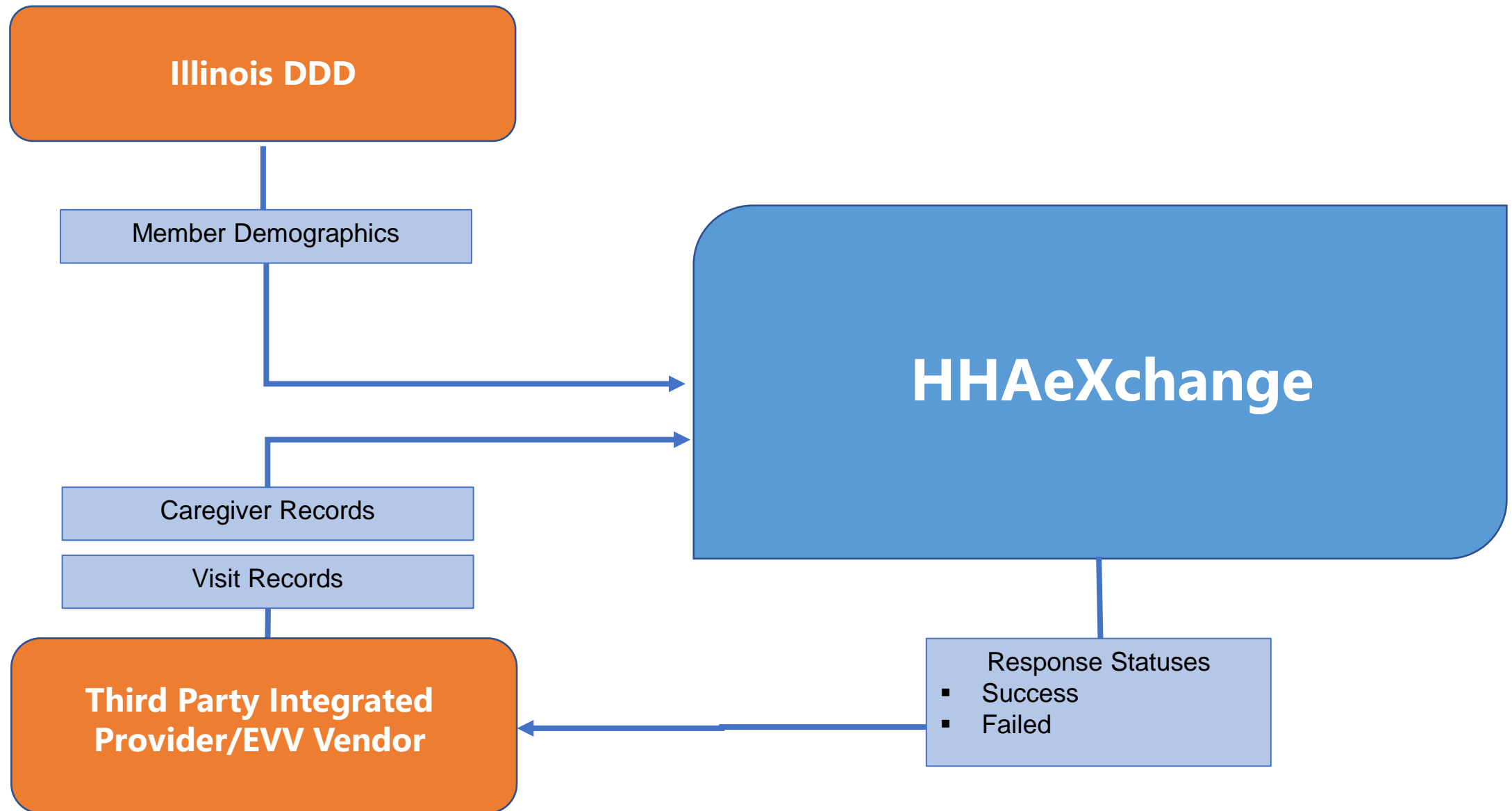# Preparing Providers for Integration - Testing

Integration Workflow

- **Prepare for EVV Integration Testing with HHAX by:**
  - Review HHAX Testing Process document
    - HHAX will provide this document once access to HHAX environment is confirmed by provider
  - HHAX will provide test member demographic & authorization data to providers to utilize during end-to-end testing
  - Message error codes begin on page 47 of the IL EVV Data Aggregator Specification
    - [HHAeXchange EVV API Technical Specifications IL](#)
  - Providers should contact HHAX Provider Integration team should you need assistance
    - [hhaexchange.com/supportrequest](#)

Data Exchange Workflow

Data Exchange Workflow – Illinois DDD

Illinois DDD

Member Demographics

HHAeXchange

Caregiver Records

Visit Records

Third Party Integrated Provider/EVV Vendor

Response Statuses
- Success
- Failed

Data Transmission Details

- **Transmission Frequency and Limits**

For optimal system performance, HHAX recommends that visit data is sent in near real time. The expectation is that data is sent by the provider or EVV vendor to HHAX as it is added, changed, and/or deleted in the third party EVV system. Data that is unchanged should not be resent to HHAX. HHAX providers transaction statuses on a separate API call that is initiated by the third party EVV system. HHAX allows maximum five (5) calls per second per consumer.

- **Record Processing Workflow and Endpoints**

There are two types of messages provided to HHAX by the third-party provider or EVV vendor; (1) caregiver demographic data and (2) visit information. Note that caregiver data is to be sent to HHAX first as a record is required to HHAX for visit data to load successfully. The provider and/or EVV vendor provides data to HHAX in JSON format only.

- Caregiver records are required to be sent individually to the API.
- Visit Data can be batched; up to 100 records can be sent per request.

Services in Scope and Upcoming Provider Steps

Services in Scope

Services Included in the Program

T1019 – Personal Support
T1019:TU – Personal Support (Overtime)
T2034 – Personal Support (Crisis Funding)

Upcoming Provider Next Steps

- Onboarding Letter
  - Survey Completion

- Attend Information Sessions: Attend One Session

- Welcome Packet

- New Provider System Access

- System User Training
  - First Option: 8/7-8/9
  - Second Option: 8/14 and 8/16
  - LMS System Access (HHA E-Learning Module)
  - Webinar Week prior to Go-Live

- Contract Linking

- **Go-Live:** *9/1/2023*

HHAeXchange Support

State Info Hub
https://hhaexchange.com/info-hub/illinois

Client Support Portal
https://hhaexchange.com/supportrequest

Illinois DDD Support

Email
HFS.EVV@illinois.gov
DHS.DDDEVV@illinois.gov

Provider Resources