

EVV Provider Resources

The following table contains links to applicable EVV documentation and training videos providing instructions and guidance.

| EVV Method | Documentation and Training Videos |
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| <p style="text-align: center;">IVR</p> | <p>Documentation:</p> <ul style="list-style-type: none"> • Caregiver Tri-Fold Call Guide • Caregiver Tri-Fold Call Guide (Spanish) <p>Caregiver Training Video:</p> <ul style="list-style-type: none"> • EVV via IVR/Caller ID (5 min) |
| <p style="text-align: center;">GPS</p> | <p>Documentation:</p> <ul style="list-style-type: none"> • Caregiver = Mobile App Process Guide (Caregivers) • Agency = Mobile App Process Guide (Agency) <p>Caregiver Training Videos:</p> <ul style="list-style-type: none"> • Downloading and Registering the HHAeXchange Mobile Application (8 min) • EVV via HHAeXchange Mobile Application (10 min) |