

Electronic Data Interchange (EDI) Provider Training

Michigan Home Help Agency Providers

May 2024

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Agenda

- About HHAeXchange and EVV in Michigan
- Project Timeline
- Preparing Providers for MI-EVV Onboarding & Integration
- Support Resources
- Data Exchange Workflow – Michigan
- Services in Scope



About HHAeXchange and EVV in Michigan

➤ MDHHS Home Help and EVV



This presentation is intended for Home Help Agency Providers who have indicated they will be using a third-party management system to send EVV data to HHAeXchange.

EVV Specifics:

- EVV is a federal requirement per the 21st Century Cures Act and implementing will bring Michigan into compliance.
- The State is currently experiencing federal financial penalties for noncompliance.

Michigan Specifics:

- **July 1, 2024** – Implementation for Home Help Agency Providers
- Michigan is an **open model/hybrid state**.
- HHAeXchange has been selected **as the State of Michigan Aggregator** and will collect all visit data, regardless of the EVV system being used.



Preparing Providers for MI-EVV Onboarding & Integration

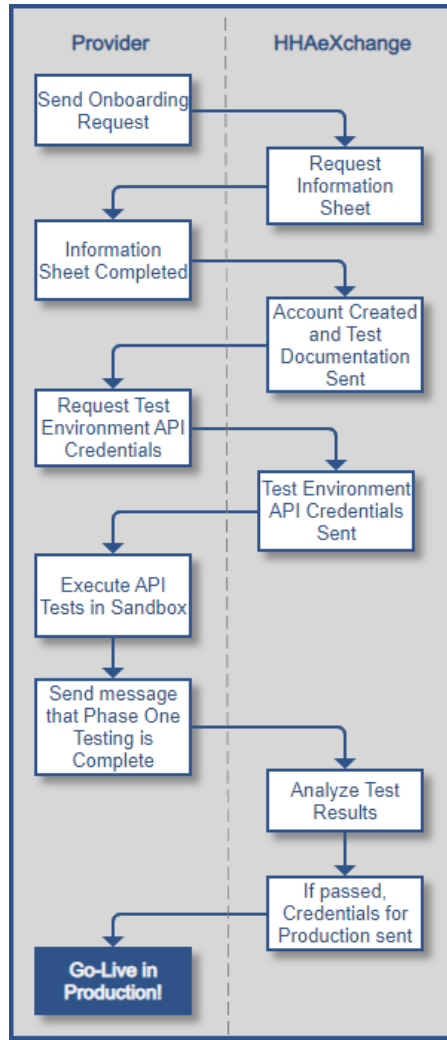
➤ Preparing Providers for MI-EVV Onboarding

- Prepare for EVV Integration with HHAX:
 - Complete the HHAeXchange Provider Onboarding Form:
 - [Michigan Department of Health and Human Services \(MDHHS\)- HHAeXchange Provider Onboarding Form](#)
 - Reviewing the Michigan Business Requirements & HHAX Michigan Technical Specifications:
 - [Michigan Business Requirements for Third-Party EVV Data Aggregation](#)
 - [HHAX Michigan Technical Specifications](#)
 - Note, these documents are also located on the [Michigan Information Center](#) webpage
 - [MI Authorization API Specifications](#)
 - Complete provider attestation found in the Michigan Business Requirements:
 - [Third-Party EVV Attestation](#)

➤ Preparing Providers for MI-EVV Onboarding Continued

- Contact the HHAX Provider Integration team via the Client Support Portal: [Provider EDI Integrations](#) to begin the onboarding process:
 - Provide the following information:
 - Provider legal name
 - Provider 9-digit Federal Tax ID Number (FIN)

Preparing Providers for Integration - Testing



Integration Workflow

- Prepare for EVV Integration Testing with HHAX by:
 - Review the HHAX Testing Process document
 - HHAX will provide this document once access to the HHAX environment is confirmed by the provider
 - HHAX will provide test member demographic & authorization data to providers to utilize during end-to-end testing
 - Message error codes begin on page 47 of the [HHAX Michigan Technical Specifications resource](#)
 - Providers should contact HHAX Provider Integration team should you need assistance through the Client Support Portal: [Provider EDI Integrations](#)



Data Exchange Workflow



Workflow

End-to-end process for Home Help Agency providers



In scope and active Members sent to HHAX

Member data received and placed with provider portal

If provider has single office, then member is automatically in Active status.
If provider has multiple offices, then provider accepts case and places member in correct office

Service members according to Member Schedule. Confirm visits using EVV

EVV Visit Data sent to payer portal



Transmission Frequency and Limits

For optimal system performance, HHAX recommends that visit data is sent in near real-time. The expectation is that data is sent by the provider or EVV vendor to HHAX as it is added, changed, and/or deleted in the third-party EVV system. Data that is unchanged should not be resent to HHAX. HHAX provides transaction statuses on a separate Application programming Interface (API) call that is initiated by the third-party EVV system. HHAX allows a maximum of five (5) calls per second per consumer.

Record Processing Workflow and Endpoints

There are two types of messages provided to HHAX by the third-party provider or EVV vendor;

- (1) caregiver demographic data and
- (2) visit information

Note that caregiver data is to be sent to HHAX first as a record is required to HHAX for visit data to load successfully. The provider and/or EVV vendor provides data to HHAX in JavaScript Object Notation (JSON) format only.

- Caregiver records are required to be sent individually to the API.
- Visit Data can be batched; up to 100 records can be sent per request.



Services in Scope

Services in Scope



Procedure Code	Description
T1019: CG	Personal Care Services



Project Timeline

➤ Provider Onboarding Steps – EDI Providers



- ✓ [Complete the HHAeXchange Provider Onboarding Form](#)
- ✓ [Complete the Michigan Third Party EVV Attestation](#)
- ✓ Review the [HHAeXchange Provider EDI Welcome Packet](#)
- ✓ Attend an [Informational Session Recording](#) | [Slides](#)
- ✓ Attend an EDI Onboarding Webinar
- Learning Management System Access
- System User Training
- Access HHAeXchange Provider Portal
- Getting Started Webinar (One week prior to Go-Live)
- Go-Live: 7/1/2024**



Support Resources

HHaEXchange Support



Client Support Portal
[Provider EDI Integrations](#)



State Info Hub
<https://hhaexchange.com/info-hub/Michigan-information-center>

MDHHS Provider Resources



MDHHS EVV Website
www.Michigan.gov/EVV

Provider Resources