



WEBINAR

Michigan: Get Ready for EVV

Everything you need to know for EVV success!

June 2024

The content contained herein ("Confidential Information") are the confidential property of HHAeXchange and may not be copied or distributed outside the HHAeXchange organization without the express written consent of HHAeXchange. Distribution of this document or disclosure of any Confidential Information set forth herein to any party other than the intended recipient(s) of this presentation is expressly prohibited.



➤ Team Introductions



Ryan Koolen

Michigan Department Specialist
for Electronic Visit Verification
(EVV)



Lori Ely

Director,
Customer Education & Training
HHAeXchange



Colby Ward

Director,
Customer Success
HHAeXchange



Sarah Murphy

Manager,
Sponsored Provider Training
HHAeXchange



Included Programs in Today's Session:



- *MI Choice, MI Health Link, Medicaid Managed Care Plan (MHP), and/or Behavioral Health Providers are the programs covered in today's session.*
- *Home Health* providers please visit www.HHAeXchange.com/Michigan for training, recordings, Open Hours, and additional info.
- *Home Help* providers a Getting Started webinar will be held on **Tuesday, June 25** and Open Hours sessions are scheduled June 26 through July 23. Visit www.HHAeXchange.com/Michigan to register.



Today's Agenda

Webinar Objective: Answering FAQs and How to Set up your Agency for EVV Success

➤ Who is HHAeXchange?

➤ What is Electronic Visit Verification (EVV) ?

➤ What does EVV mean for my agency?

➤ Map to EVV Mastery

➤ Action Needed: Your Next Steps

➤ Provider Resources and Q&A



Hi!
We're HHAeXchange.



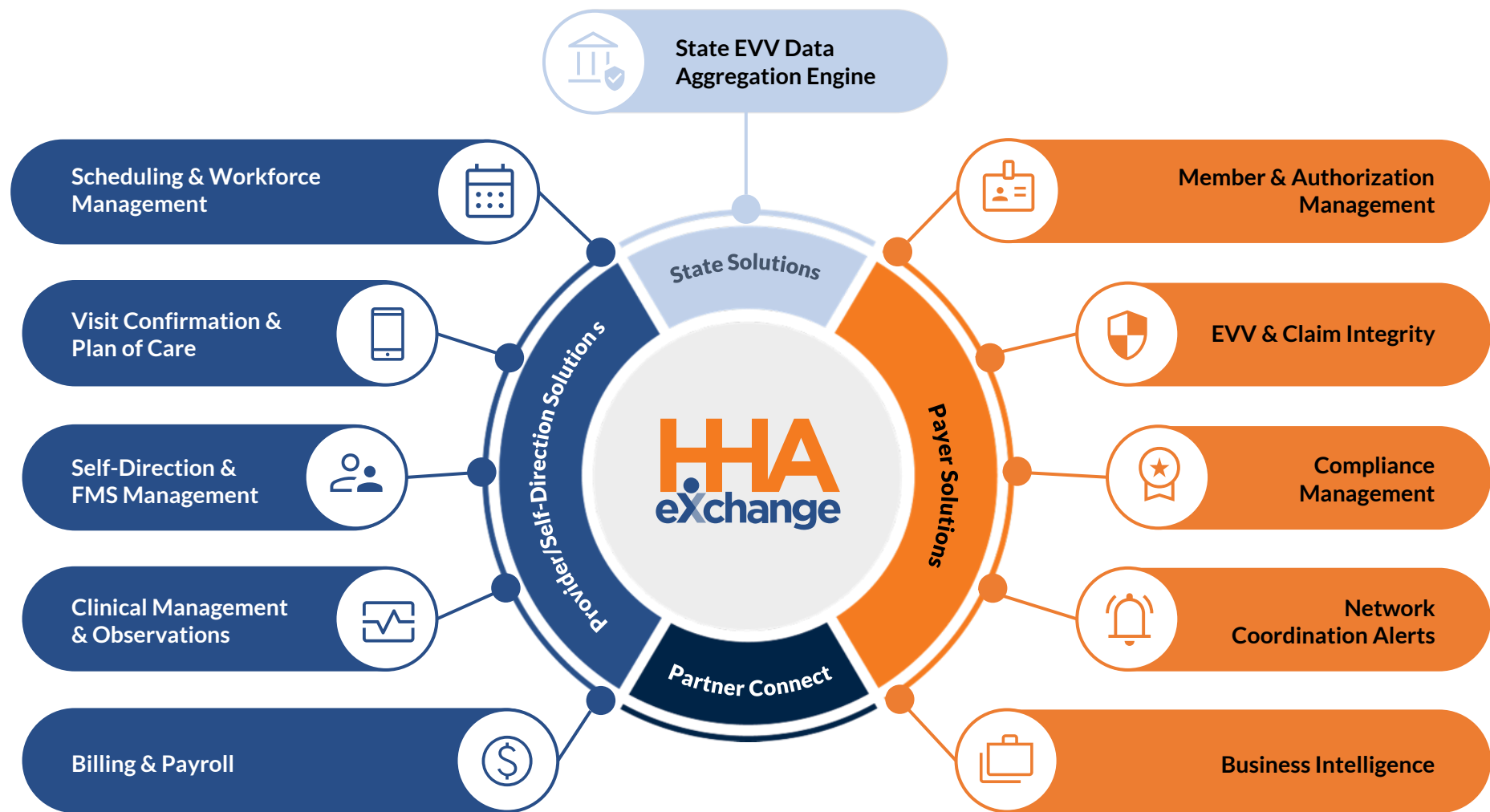
Our Mission

Enable caregivers, families, providers, and payers to deliver the best care in the home.





HHAeXchange's Strategic Framework





What is Electronic Visit Verification (EVV)?

The 21st Century Cures Act



Passed by Congress in December 2016, the 21st Century Cures Act requires that providers of Personal Care Services confirm visits via Electronic Visit Verification (EVV) by January 1, 2021.

The six data elements required to be collected to meet the Cures Act EVV requirement:



Type of Service Performed



Location of the Service



Individual Receiving the Service



Individual Providing the Service



Date of the Service



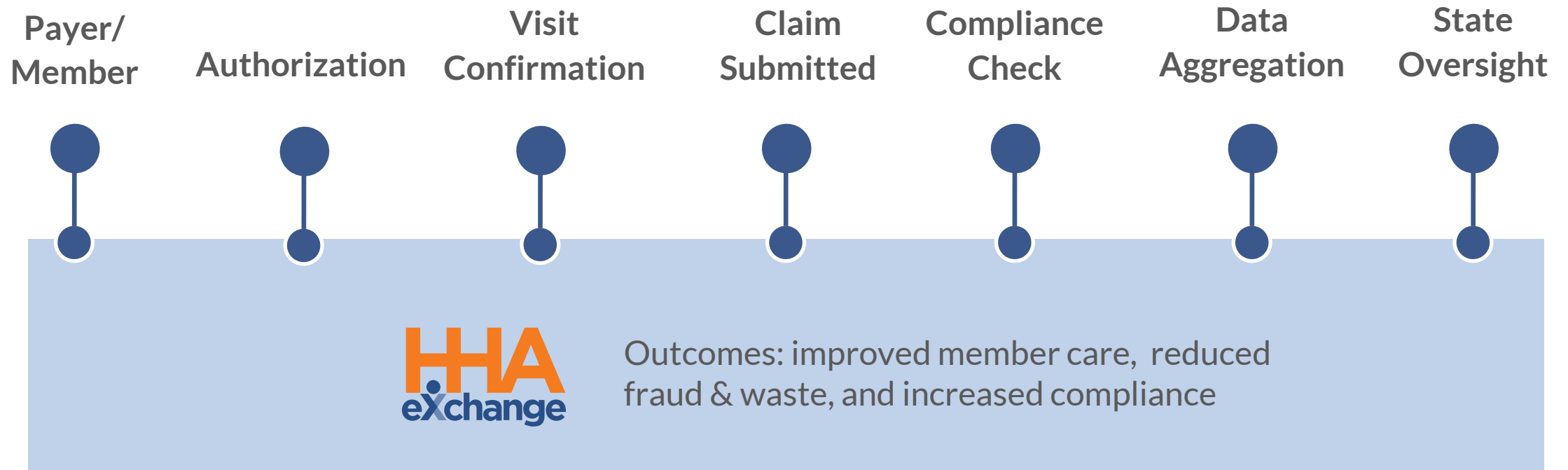
Time the Service Begins and Ends

Electronic Visit Verification (EVV)

Here's how it works.



Lifecycle of an EVV Visit





What does EVV mean for my agency?

What does EVV mean for my agency?



Register your agency for EVV **by 7/12/24**
and indicate how you will be performing EVV

- Your agency must have EVV in place by 9/3/24
 - *Behavioral Health, MI Choice Waiver, MI Health Link, (Personal Care Services), and Medicaid Managed Care home health care services*
- Your choices for performing EVV:
 - *MI State Sponsored HHAeXchange EVV system at no cost*
 - *Third-party EVV system that integrates with HHAeXchange*



How do I set my agency up for EVV success?



THE MAP TO **EVV MASTERY**

HHAeXchange is here to guide you
along your EVV Onboarding eXpedition



Program Overview

1. Beginnings Base Camp: Your foundation for EVV Mastery

2. Get Moving Mountains: Gain access to HHAeXchange and start learning

3. EVV Foundations Forest: Start collecting EVV data (go-live Sept. 3)



Beginnings Base Camp



Your foundation for EVV Mastery

- Attend Get Ready for EVV Webinar
 - Attend to understand how to set your agency up for success with EVV
- Register Your Agency for EVV
 - Complete the form by 7/12/24
- Attend an In-person Info Session
 - 7/16 Detroit/Pontiac
 - 7/17 Grand Rapids
 - 7/18 Saginaw



Get Moving Mountain

Gain access to HHAeXchange & start learning

- Complete Online Training Classes
- Log in to HHAeXchange Portal
- Setup & Manage User Accounts
- Attend Training Webinars
- Validate Member & Authorization Data



EVV Foundations Forest

Start collecting EVV data (go-live Sept. 3)

- Attend Scheduling Training
- Begin Collecting EVV Data
- Attend EVV Maintenance Training



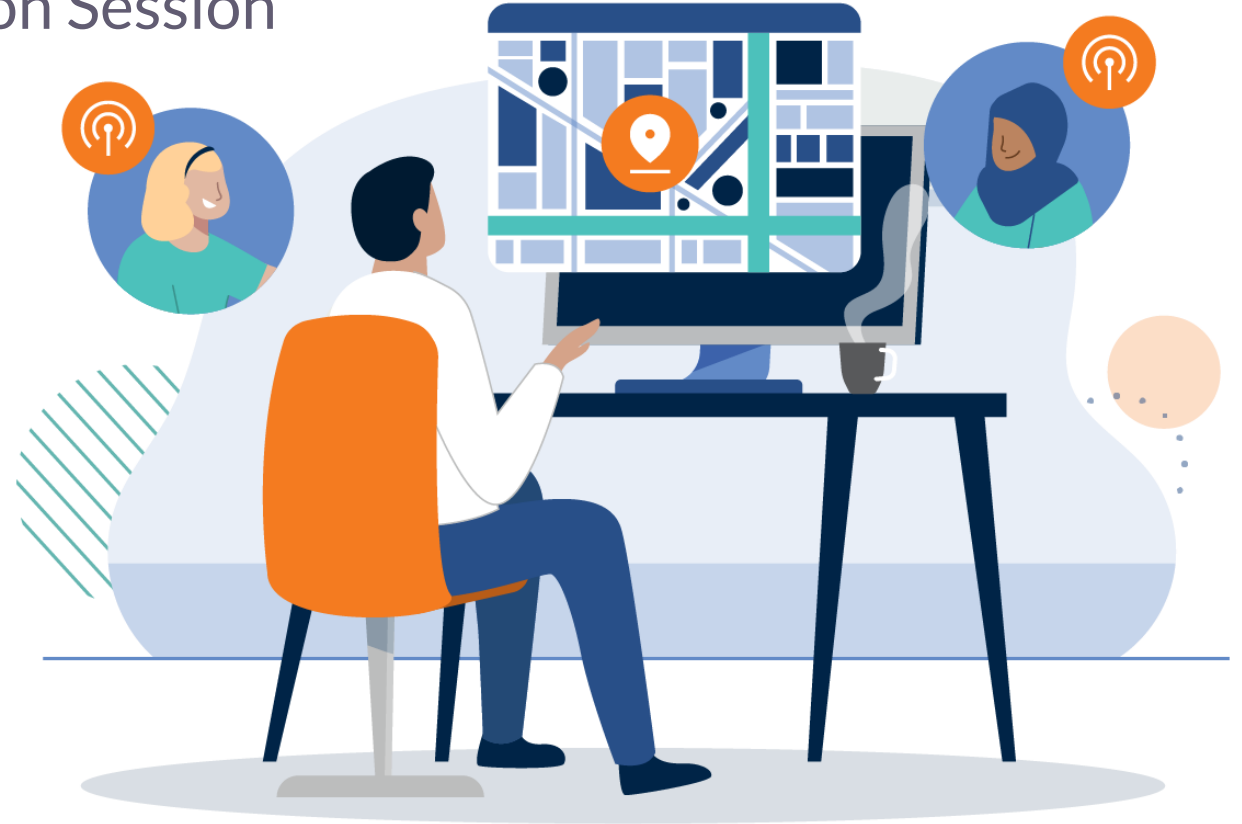
Action Needed: Your Next Steps

> Action Needed: Next Steps



Step 1: Register your Agency for EVV by **7/12/24**

Step 2: Attend an In-Person Information Session



Register your Agency for EVV by 7/12/24

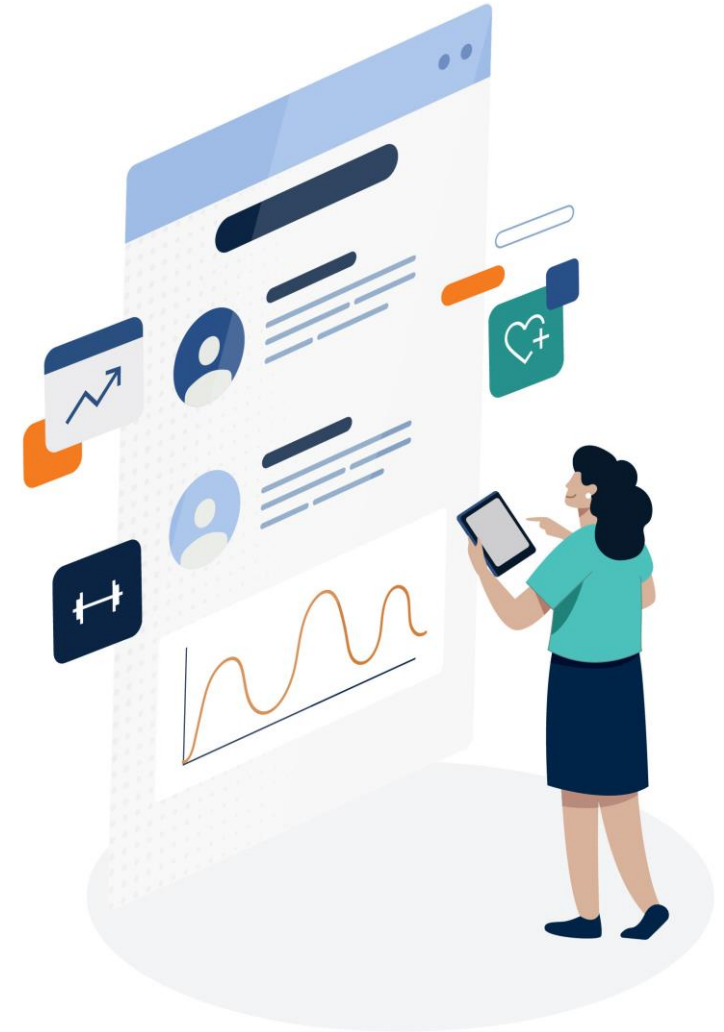


What do I need to complete the form?

- Agency's business Name
- Tax ID
- NPI
- Agency Contacts (Primary Contact, Agency Owner, Billing admin)

How do I complete the form?

Visit <https://www.hhaexchange.com/mionboarding>





In-Person Information Sessions Coming to a City Near You!



Don't miss this valuable opportunity to connect in person and set your agency up for EVV success.

During these events, you'll learn:

- How to **prepare your staff** with training plans
- See a **live demo** of the features and functionality of the **HHAeXchange** state-sponsored EVV portal
- Get tips & resources for **supporting your caregivers**
- **Lessons learned** from agencies like yours
- Meet with our team 1:1 to **get your questions answered**





In-Person Information Sessions Coming to a City Near You!



Join Us!

For your convenience, each location will offer a morning and an afternoon session. You'll choose one. **Sessions are no charge.**

- **Tuesday July 16** Detroit Area/Pontiac at the Marriott Auburn Hills
- **Wednesday July 17** Grand Rapids at the DoubleTree Airport
- **Thursday July 18** Saginaw/Bay City DoubleTree Riverfront

Be on the lookout for invitations to register coming to your inbox soon!



Provider Resources



**HHAeXchange
Michigan Info Hub**
www.hhaexchange.com/Michigan



**MDHHS
EVV Website**
www.Michigan.gov/EVV



Thank You!



**Michigan HHAeXchange
Info Hub**



**EVV Registration
Form**



**Info Session
Event Registration**