HHAeXchange

Electronic Data Interchange (EDI) Provider Training

Minnesota MCOs

May 2023

Agenda

> **About HHAeXchange and EVV in Minnesota and MCOs**

> **Understanding the Integration Process**

> **Data Exchange Workflow – Minnesota**

> **In Scope Services**

> **Upcoming Provider Steps**

> **Contact Information**

Minnesota MCOs and EVV

- Cures Act Mandate in effect as of **January 1st**, 2021

- Minnesota and MCOs is an **hybrid model state**

- Minnesota MCO providers must implement EVV by **June 5th, 2023**

- HHAeXchange has been selected **as the State Aggregator** and collect all visit data for each MCO, regardless of the EVV system being used

- Blue Cross
- HealthPartners
- Hennepin Health (Home Health Only)
- Itasca Medical Care (IMCare)
- Medica

- PrimeWest Health
- South Country Health Alliance (SCHA)
- Ucare
- United Healthcare

Provider Options

Provider Options:

- Option 2– Agencies currently using another 3rd Party EVV Solution: use your existing EVV system and import visit data into HHeXchange– HHA will route visit data to Minnesota.

Understanding the Integration Process

Preparing Providers for MN-EVV Onboarding

- Prepare for EVV Integration with HHAX by:
  - Complete MN MCO Survey:
    - Minnesota MCO - Provider Enrollment Form (cognitoforms.com)
  - Reviewing the Business Requirements document & data specifications found here:
    - Business Requirements for Third Party EVV Data Aggregation
    - HHAeXchange EVV API Technical Specifications MN

    - Please note, these documents are also located on the Minnesota Info Center, found here: Minnesota Provider Information Center – HHAeXchange
  - Complete provider attestation found in the BRD:
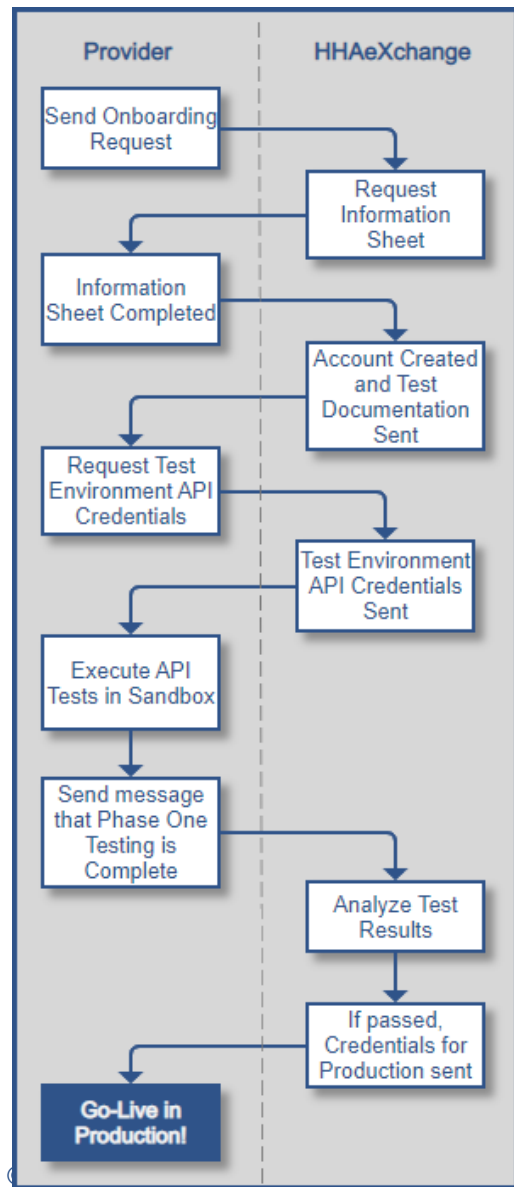   - Third Party EVV Attestation - MN (cognitoforms.com)

Preparing Providers for MN-EVV Onboarding Continued

- Contact HHAX Provider Integration team to begin onboarding process:
  - edisupport@hhaexchange.com
  - Provide following information:
    - Provider legal name
    - Provider Federal Tax ID
      - Should be 9 digits

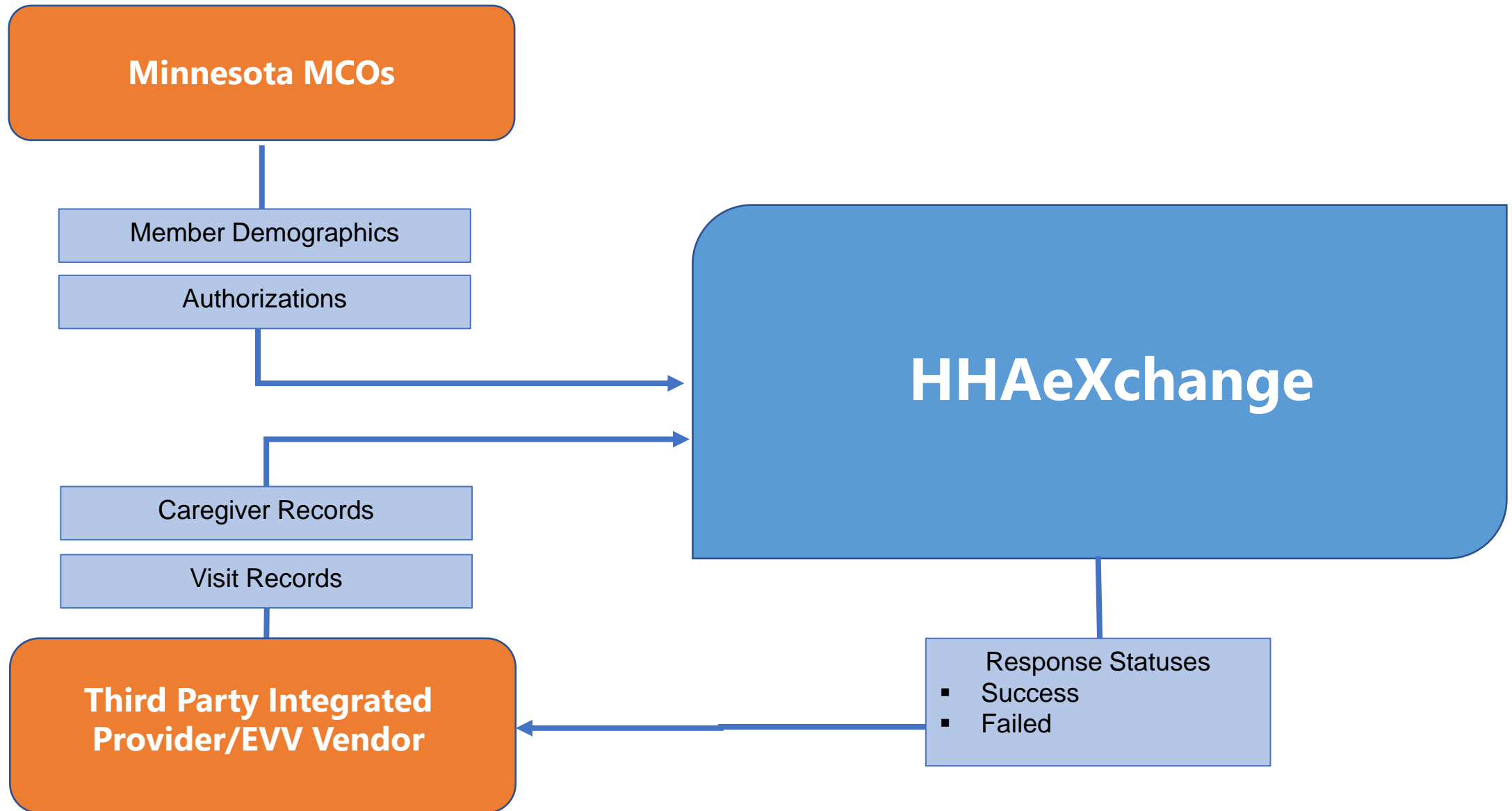# Preparing Providers for Integration - Testing

Integration Workflow

- **Prepare for EVV Integration Testing with HHAX by:**
  - Review HHAX Testing Process document
    - HHAX will provide this document once access to HHAX environment is confirmed by provider
  - HHAX will provide test member demographic & authorization data to providers to utilize during end-to-end testing
  - Message error codes begin on page 47 of the MN EVV Data Aggregator Specification
    - HHAeXchange EVV API Technical Specifications MN
  - Providers should contact HHAX Provider Integration team should you need assistance
    - edisupport@hhaexchange.com

Data Exchange Workflow

Data Exchange Workflow – Minnesota MCOs

Minnesota MCOs

Member Demographics

Authorizations

Caregiver Records

Visit Records

HHAeXchange

Response Statuses
- Success
- Failed

Third Party Integrated Provider/EVV Vendor

Data Transmission Details

- **Transmission Frequency and Limits**

For optimal system performance, HHAX recommends that visit data is sent in near real time. The expectation is that data is sent by the provider or EVV vendor to HHAX as it is added, changed, and/or deleted in the third party EVV system. Data that is unchanged should not be resent to HHAX. HHAX providers transaction statuses on a separate API call that is initiated by the third party EVV system. HHAX allows maximum five (5) calls per second per consumer.

- **Record Processing Workflow and Endpoints**

There are two types of messages provided to HHAX by the third-party provider or EVV vendor; (1) caregiver demographic data and (2) visit information. Note that caregiver data is to be sent to HHAX first as a record is required to HHAX for visit data to load successfully. The provider and/or EVV vendor provides data to HHAX in JSON format only.

- Caregiver records are required to be sent individually to the API.
- Visit Data can be batched; up to 100 records can be sent per request.

Services in Scope and Upcoming Provider Steps

Services Types

Services Types Included in the Program

Personal Services

Personal Care Assistant

Homemaker

Homecare and Community Support Services

Respite

Upcoming Provider
Next Steps

Provider Onboarding Steps – EDI Providers

- Welcome Packet: *04/13/2023*

- EDI Provider Training:
  - 05/03/2023
  - 05/08/2023

- New Provider System Access: 05/16/2023

- System User Training:05/16/2023 – 05/17/2023
  - LMS System Access: 05/10/2023

- Contract Linking: *05/03/2023*

- **Go-Live: *June 5th, 2023***

HHAeXchange Support

State Info Hub
https://www.hhaexchange.com/info-hub/minnesota

Email
MNSupport@hhaexchange.com
EDISupport@hhaexchange.com

Phone
1-855-400-4429

MN MCO Support

Contact your Provider Relations Rep

Contact Us