

Welcome To Our HHAeXchange Webinar

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Electronic Data Interchange (EDI) Provider Training

Minnesota Home Health

September 2023

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Agenda

- About HHAeXchange and EVV in Minnesota
- Understanding the Integration Process
- Data Exchange Workflow – Minnesota
- In Scope Services
- Upcoming Provider Steps

- Contact Information

Minnesota Home Health and EVV



- Cures Act Mandate in effect as of **January 1st**, 2021
- Minnesota and Home Health is an **hybrid model state**
- Minnesota Home Health providers must implement EVV by **October, 2023**
- HHAeXchange has been selected **as the State Aggregator** and collect all visit data for each Home Health, regardless of the EVV system being used
 - Blue Cross
 - HealthPartners
 - Hennepin Health
 - Itasca Medical Care (IMCare)
 - Medica
 - PrimeWest Health
 - South Country Health Alliance (SCHA)
 - Ucare
 - United Healthcare

Provider Options



Provider Options:

- Option 2– Agencies currently using another 3rd Party EVV Solution: use your existing EVV system and import visit data into HHeXchange– HHA will route visit data to Minnesota.



Understanding the Integration Process

Preparing Providers for MN-EVV Onboarding

- Prepare for EVV Integration with HHAX by:
 - Complete MN Home Health Survey:
 - [Minnesota Home Health - Provider Enrollment Form \(cognitofrms.com\)](https://cognitofrms.com)
 - Reviewing the Business Requirements document & data specifications found here:
 - [Business Requirements for Third Party EVV Data Aggregation](#)
 - [HHAeXchange EVV API Technical Specifications MN](#)
 - Please note, these documents are also located on the Minnesota Info Center, found here: [Minnesota Provider Information Center – HHAeXchange](#)
- Complete provider attestation found in the BRD:
 - [Third Party EVV Attestation - MN \(cognitofrms.com\)](https://cognitofrms.com)



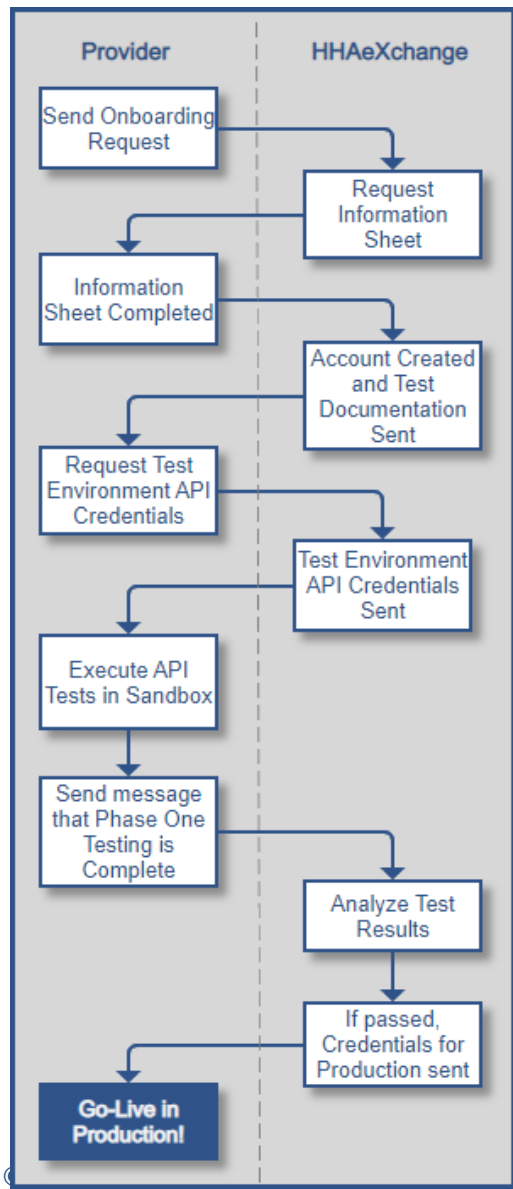
Preparing Providers for MN-EVV Onboarding Continued



- Complete the attestation to begin onboarding process:
 - [MN State Info Hub](#)
 - [Business Requirements Document MN](#)
- Create a ticket with [3rd Party Integration Support](#) if no response is received within 48 business hours
 - Include the following:
 - Provider legal name
 - Provider Federal Tax ID
 - Should be 9 digits



Preparing Providers for Integration - Testing



Integration Workflow

- **Prepare for EVV Integration Testing with HHAX by:**
 - Review HHAX Testing Process document
 - HHAX will provide this document once access to HHAX environment is confirmed by provider
 - HHAX will provide test member demographic & authorization data to providers to utilize during end-to-end testing
 - Message error codes begin on page 47 of the MN EVV Data Aggregator Specification
 - [HHAExchange EVV API Technical Specifications MN](#)
 - Providers should contact HHAX Provider Integration team should you need assistance
 - hhaexchange.com/supportrequest



Data Exchange Workflow

Data Transmission Details

- **Transmission Frequency and Limits**

For optimal system performance, HHAX recommends that visit data is sent in near real time. The expectation is that data is sent by the provider or EVV vendor to HHAX as it is added, changed, and/or deleted in the third party EVV system. Data that is unchanged should not be resent to HHAX. HHAX provides transaction statuses on a separate API call that is initiated by the third party EVV system. HHAX allows maximum five (5) calls per second per consumer.

- **Record Processing Workflow and Endpoints**

There are two types of messages provided to HHAX by the third-party provider or EVV vendor; (1) caregiver demographic data and (2) visit information. Note that caregiver data is to be sent to HHAX first as a record is required to HHAX for visit data to load successfully. The provider and/or EVV vendor provides data to HHAX in JSON format only.

- Caregiver records are required to be sent individually to the API.
- Visit Data can be batched; up to 100 records can be sent per request.



Services in Scope and Upcoming Provider Steps



Upcoming Provider Next Steps

Provider Onboarding Steps – EDI Providers

- Welcome Packet: *8/31/2023*
- EDI Provider Training:
 - 09/07/2023
 - 09/20/2023
- New Provider System Access: *09/26/2023*
- System User Training: *09/26/2023 – 09/28/2023*
 - LMS System Access: *09/20/2023*
- Contract Linking: *09/15/2023*
- ***Go-Live: October, 2023***

HHaEXchange Support



Client Support Portal

<https://hhaexchange.com/supportrequest>



EDI Support

<https://hhaexchange.com/supportrequest> and
select 3rd Party Integration Support



Phone

1-855-400-4429

Minnesota Support



Minnesota DHS

<https://mn.gov/dhs/partners-and-providers/news-initiatives-reports-workgroups/long-term-services-and-supports/evv/>



DSD Contact Form

<https://edocs.mn.gov/forms/DHS-8168-ENG>

For Minnesota MCOS- Please contact your Provider Relations Rep for any further questions

Provider Resources