

Electronic Data Interchange (EDI) Provider Training

Mississippi DOM EVV

November, 2023

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Agenda

- About HHAeXchange and Mississippi DOM
- Understanding the Integration Process
- Data Exchange Workflow – Mississippi
- Services Provided
- Upcoming Provider Steps
- Contact Information



➤ Mississippi DOM and EVV

- Cures Act Mandate in effect as of **January 1st, 2021**
- Mississippi DOM is an **open model state as of February 1, 2023**
- Mississippi DOM EVV Implementation
 - **Phase I:** Waiver Providers began Integration on **August 1, 2023**
 - **Phase II:** HH & State Plan PDN/PCS Providers providers Implementing EVV by **December 11, 2023**
- HHAeXchange has been selected **as the State Aggregator** and collect all visit data for Mississippi EVV, regardless of the EVV system being used

Provider Options



Provider Options:

- Option 2– Agencies currently using another 3rd Party EVV Solution: use your existing EVV system and import visit data into HHeXchange– HHA will route visit data to Mississippi DOM.



Understanding the Integration Process

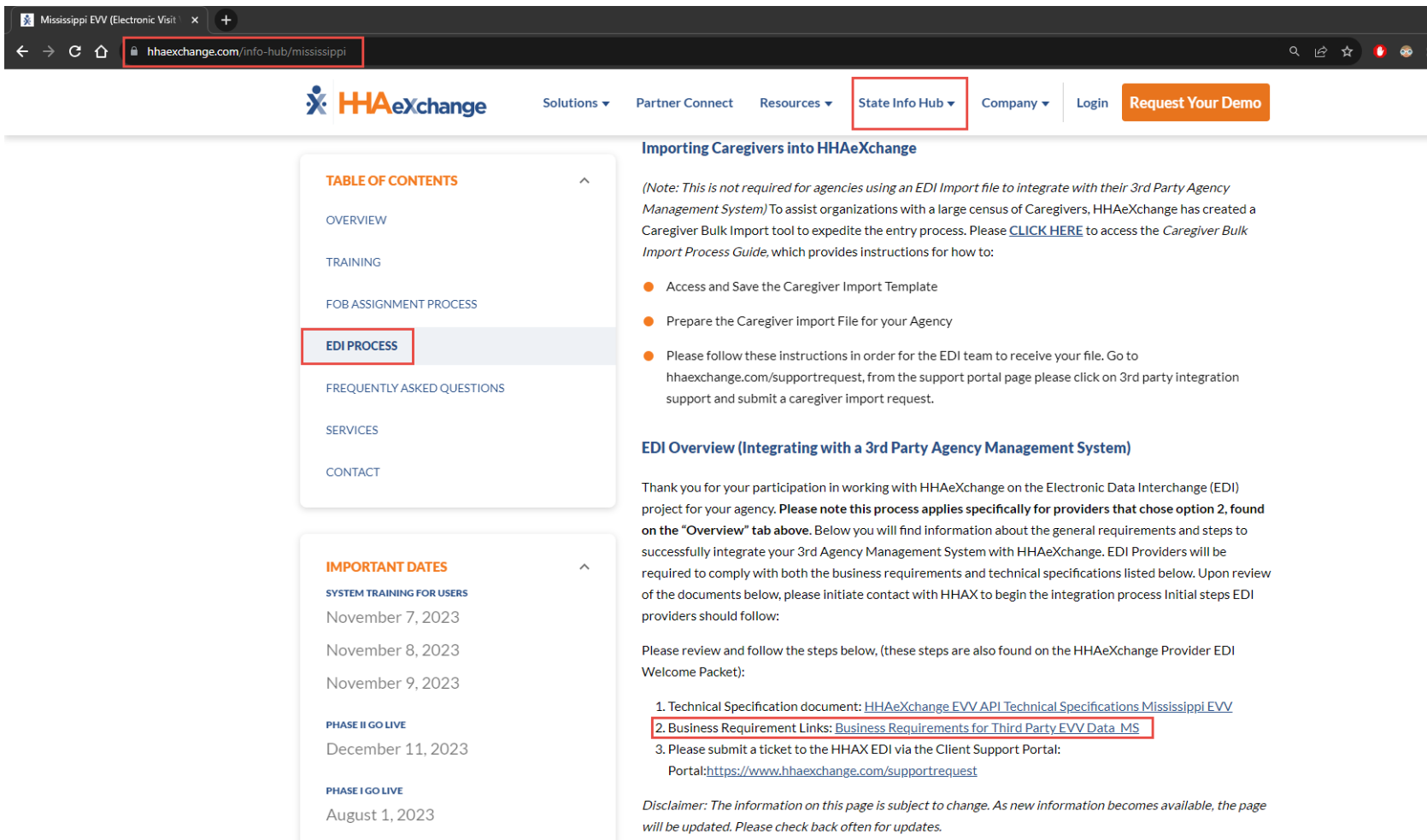
Preparing Providers for MS EVV Onboarding

- Prepare for EVV Integration with HHAX by:
 - Complete the Mississippi Medicaid – HHAX EVV Provider Set Up Form
 - [Mississippi DOM Provider Set Up Form \(cognitofrms.com\)](https://cognitofrms.com)
 - Reviewing the Business Requirements document & data specifications found here:
 - [Business Requirements for Third Party EVV Data Aggregation](#)
 - [HHAeXchange EVV API Technical Specifications MS](#)
 - Please note, these documents are also located on the [Mississippi Provider Information Center](#).
- Complete provider attestation found in the BRD:
 - [Third Party EVV Attestation - MS \(cognitofrms.com\)](https://cognitofrms.com)



Preparing Providers for MS EVV Onboarding

- Complete attestation to begin onboarding process: <https://www.cognitoforms.com/HHAeXchange1/ThirdPartyEVVAttestationMS>



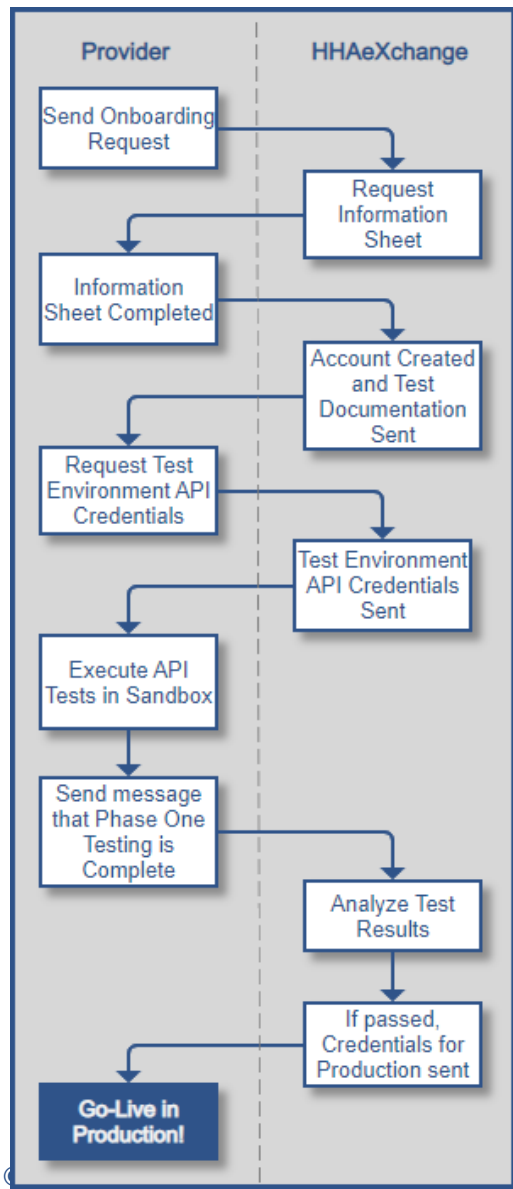
The screenshot shows a web browser window with the URL <https://www.cognitoforms.com/HHAeXchange1/ThirdPartyEVVAttestationMS>. The page is titled "Importing Caregivers into HHAExchange" and features a navigation menu with "State Info Hub" highlighted. The main content area is divided into three sections:

- TABLE OF CONTENTS:** A list of navigation links including OVERVIEW, TRAINING, FOB ASSIGNMENT PROCESS, **EDI PROCESS** (highlighted with a red box), FREQUENTLY ASKED QUESTIONS, SERVICES, and CONTACT.
- IMPORTANT DATES:** A list of dates for system training and go-live phases:
 - SYSTEM TRAINING FOR USERS: November 7, 2023; November 8, 2023; November 9, 2023
 - PHASE II GO LIVE: December 11, 2023
 - PHASE I GO LIVE: August 1, 2023
- EDI Overview (Integrating with a 3rd Party Agency Management System):** A detailed section explaining the integration process, including a note that the process applies specifically to providers who chose option 2. It lists three steps:
 1. Technical Specification document: [HHAExchange EVV API Technical Specifications Mississippi EVV](#)
 2. Business Requirement Links: [Business Requirements for Third Party EVV Data MS](#) (highlighted with a red box)
 3. Please submit a ticket to the HHAX EDI via the Client Support Portal: Portal: <https://www.hhaexchange.com/supportrequest>

A disclaimer at the bottom states: "Disclaimer: The information on this page is subject to change. As new information becomes available, the page will be updated. Please check back often for updates."



Preparing Providers for Integration - Testing



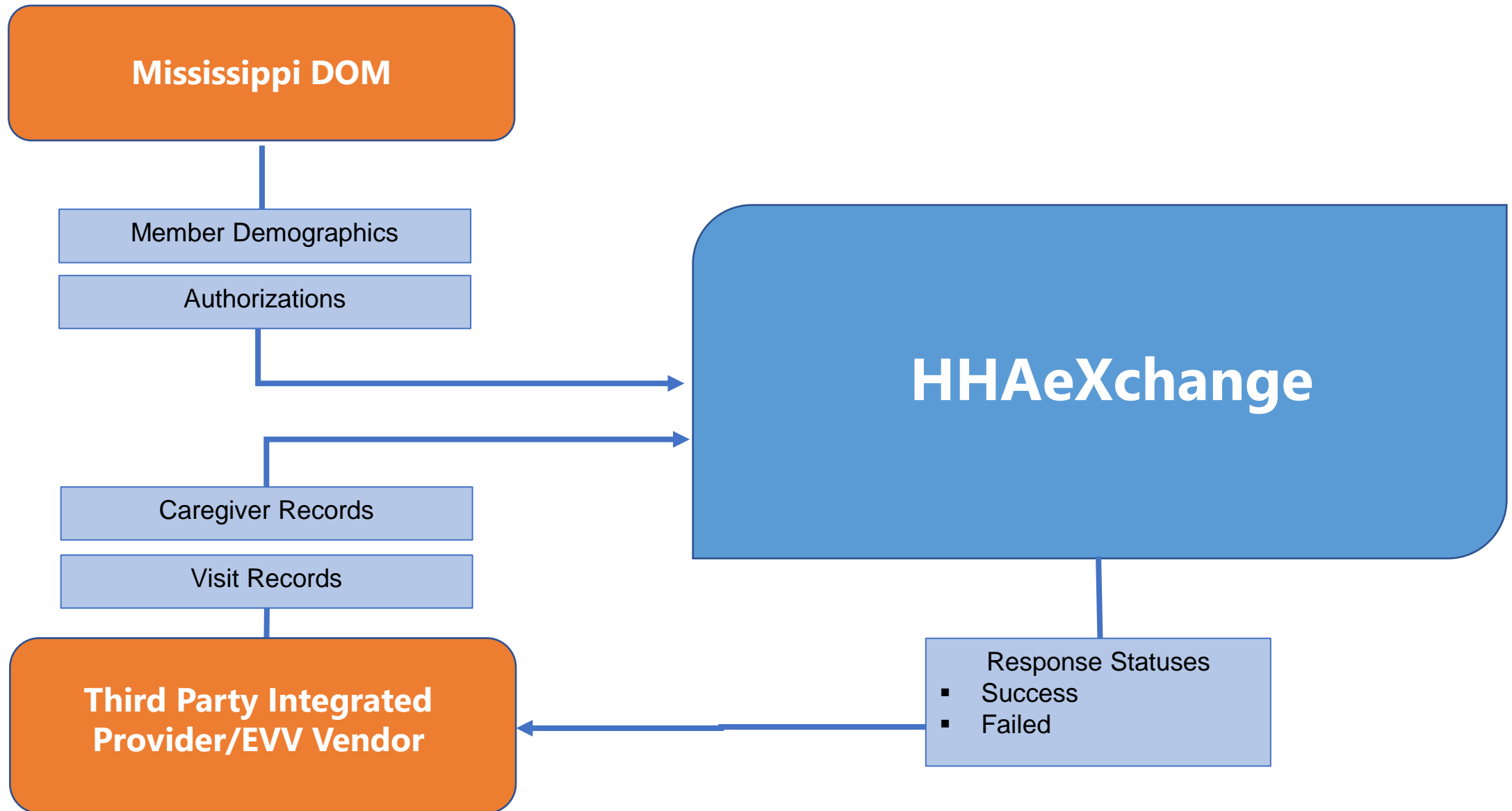
Integration Workflow

- **Prepare for EVV Integration Testing with HHAX by:**
 - Review HHAX Testing Process document
 - HHAX will provide this document once access to HHAX environment is confirmed by provider
 - HHAX will provide test member demographic & authorization data to providers to utilize during end-to-end testing
 - Message error codes begin on page 58 of the MS DOM EVV Data Aggregator Specification
 - [HHAExchange EVV API Technical Specifications MS](#)
 - Providers should contact HHAX Provider Integration team should you need assistance vis the [Client Support Portal](#)



Data Exchange Workflow

Data Exchange Workflow - Mississippi DOM EVV



Data Transmission Details

- **Transmission Frequency and Limits**

For optimal system performance, HHAX recommends that visit data is sent in near real time. The expectation is that data is sent by the provider or EVV vendor to HHAX as it is added, changed, and/or deleted in the third party EVV system. Data that is unchanged should not be resent to HHAX. HHAX provides transaction statuses on a separate API call that is initiated by the third party EVV system. HHAX allows maximum five (5) calls per second per consumer.

- **Record Processing Workflow and Endpoints**

There are two types of messages provided to HHAX by the third-party provider or EVV vendor; (1) caregiver demographic data and (2) visit information. Note that caregiver data is to be sent to HHAX first as a record is required to HHAX for visit data to load successfully. The provider and/or EVV vendor provides data to HHAX in JSON format only.

- Caregiver records are required to be sent individually to the API.
- Visit Data can be batched; up to 100 records can be sent per request.



Services Included and Upcoming Provider Steps



Approved Services



Effective 8/1/23 (Phase I)

Personal Care Services

In Home - Respite

Respite - Companion

Respite - Nursing

Home and Community Supports

Supported Living - Intermittent

Effective 12/11/23 (Phase II)

Physical Therapy

Speech Language

Skilled Nursing

Home Health Aid

Private Duty Nursing/Personal Care



Upcoming Provider Next Steps

Provider Onboarding Steps – EDI Providers

- Welcome Packet for HH & SP PND/PCS: *09/29/2023*
- EDI Provider Webinar Trainings:
 - 11/02/2023
 - 11/09/2023
- New Provider Portal Access: November, 2023
- System User Training: November, 2023
 - LMS System Access: November, 2023
- Contract Linking: November, 2023
- ***Go-Live: December 11, 2023***
- ***Billing Training: December, 2023***



HHaEXchange Support



State Info Hub

<https://www.hhaexchange.com/info-hub/mississippi>



Client Support Portal

<https://hhaexchange.com/supportrequest>



Phone

1-855-400-4429

Mississippi Payer Support



Email

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Phone

1-601-359-6141

Provider Resources