

The HHAExchange Implementation EDI Process

Overview

Thank you for participating in the Electronic Data Interchange (EDI) project for your Agency. This letter provides information, general requirements, and steps to take to successfully integrate your Agency Management System with HHAExchange (HHAX).

To ensure that the Provider community complies with the Cures Act Mandate, New Jersey Department of Human Services (DHS), Division of Medical Assistance and Health Services (DMAHS) is requiring that all Providers, including New Jersey Children's System of Care (CSOC) to be fully integrated by October 1, 2021. HHAX uses the Provider Agency Tax ID Number (TIN) and NPI number combination to identify data records sent to and from your Agency.

To integrate between your 3rd Party Agency Management System and HHAX, Providers are required to comply with both the business requirements and technical specifications listed in this document. The first step is to review the content of this packet and initiate contact with HHAX to begin the integration process.

- Business Requirements Link: [Business Requirements for Third Party EVV Data Aggregation NJ](#)
- Technical Specification Document: [HHAExchange EVV API Technical Specifications NJ](#)



CSOC Providers: Please use the same integration API/BRD form, previously used for the New Jersey DMAHS implementation (disregarding mention of DMAHS or MCOs).

HHAX API Interface

HHAX API Interface (into HHAExchange)

The **API Interface** exchanges data from third party Providers and EVV vendors to HHAExchange. The API Interface Portal simplifies data submission by removing the need to import files. Once EVV records are sent from the third party EVV system to HHAX via the API, a timestamp is automatically created showing the status of the transaction. The status is then sent back to the Provider via the message interface, allowing for real-time tracking of messages.

Note: Providers' third party EVV systems must be able to provide required data for EVV aggregation to HHAX in real time via API. For third party Providers and EVV vendors that require access to the API Portal, please submit a ticket to the HHAX EDI support email at: EDIsupport@hhaexchange.com with the subject line 'New Jersey CSOC EVV'.

Production Process and Transmission Frequency

For optimal system performance, HHAX recommends that visit data is sent in near real-time. The expectation is that data is sent by the Provider or EVV vendor to HHAX as it is added, changed, and/or deleted in the third party EVV system. Data that is unchanged should not be resent to HHAX.

Timeline and Steps for EDI Integration Readiness

The timeline outlined below represents guidance and expectations throughout the API Interface Integration process to move toward compliance according to the New Jersey CSOC EVV program.

Step	Timeline Dates	Expectations								
1	Beginning: Tuesday, August 10, 2021	Initiate contact with HHAX to begin the integration process Contact EDIsupport@hhaexchange.com with a subject line of "New Jersey CSOC EVV" to begin the integration process.								
2	Wed, August 25, 2021	Review API Specifications, Business Requirement document for Integration, and sign attestation Review the EVV API Technical Specifications and the Business Requirements for Third Party EVV Data Aggregation to determine if your Agency has the resources to integrate with the New Jersey CSOC EVV program.								
3	Thursday, August 26, 2021 Tuesday, August 31, 2021 Thursday, Sept 2, 2021 <i>*Please select only one session to attend</i>	Attend the Provider Information Session Sessions are offered in the morning or afternoon and include a demo of the HHAExchange platform. Attendance is only required for ONE (1) session as all provide the same information. The pre-recorded webinar sessions allow for a Q/A chat option to answer all questions. Registration Link								
4	September 8, 2021	Learning Management System Access Receive login credentials for Learning Management System to review videos, documents, and test questions to ensure an understanding of the HHAExchange Provider Portal.								
5	Thursday, Sept 9, 2021 Tuesday, Sept 21, 2021	Attend EDI Provider Onboarding Webinar Review available dates and register for the EDI-specific user training using the registration link below. This training provides an understanding of the HHAExchange Provider Portal and the EDI Integration process. Register Here for EDI Specific Webinar <i>*An additional training session is offered during System User Training week on Wednesday, September 15, 2021 (refer Day 3 in Step 6 below).</i>								
6	Week of Sept 13-17, 2021	System User Training Webinar Week Register and attend the training webinar week from Monday-Friday. Each day a different aspect of the HHAExchange functionality is reviewed with a live Q/A chat option allowing Providers to ask questions related to the Provider Portal functionalities. Each webinar is specific to the staff role in your Agency: <table border="1" data-bbox="646 1770 1408 1948"> <thead> <tr> <th>Day</th> <th>Topic</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Monday, 9/13: Overview video</td> </tr> <tr> <td>2</td> <td>Tuesday, 9/14: HHAX Management</td> </tr> <tr> <td>3</td> <td>Wednesday, 9/15: When registering below <i>attend only the PM session on this day:</i></td> </tr> </tbody> </table>	Day	Topic	1	Monday, 9/13: Overview video	2	Tuesday, 9/14: HHAX Management	3	Wednesday, 9/15: When registering below <i>attend only the PM session on this day:</i>
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		<ul style="list-style-type: none"> Afternoon Session (EDI)
4		Thursday, 9/16: Billing
5		Friday, 9/17: Admin & Next Steps
		<p>Click here to register and review the description that providing more insight on the associated roles and content of each webinar. These webinars are correlated with the LMS training and can be attended by multiple staff members of your Agency.</p>
7	Monday, September 13, 2021	<p>Log-in to your Provider Portal (Specific to New HHAX Providers integrating) Receive your Provider Portal credentials to log in to the system and begin entering your Caregivers. Ensure your Portal is set up prior to go-live.</p>
8	Friday, September 17, 2021	<p>Linking Provider Portals to NJ CSOC Contract Providers are linked to the new Payer contract: New Jersey CSOC. As part of this link, Payer data containing the Members and Authorizations in scope of this implementation begin to populate. Refer to the <i>Service Code</i> page on the Provider Information Center Page at New Jersey CSOC Information Center - HHAeXchange to learn which services are sent via the linking process. Once the Member and Authorization data is populated, Providers have the opportunity to review the data and start to schedule the Members and prepare for EVV compliance come go-live. Providers can also use this time to refer back to the CSOC Team for any discrepancies using their current communication methods.</p>
9	Friday, October 1, 2021	<p>Go-Live Date Providers are expected to start using the HHAeXchange Provider Portal to schedule, confirm and bill EVV compliant visits. All paid claims under the EVV mandate (PCS services) must be supported by the visit data to be compliant with the CURES Act mandate.</p>

Provider Information Center

Visit the [New Jersey CSOC Information Center Page](#) which shares an overview behind New Jersey CSOC partnership with HHA, as well as information on training, integration, and the EDI Process.

EDI Assistance

Please contact EDISupport@hhaexchange.com if any questions or further guidance is needed. An available Support Team Members will contact you directly to assist. Please use the subject line "New Jersey CSOC EVV" when sending emails for a timely response.