

The HHAExchange Implementation EDI Process

Overview

Thank you for participating in the Electronic Data Interchange (EDI) project for your Agency. This letter provides information, general requirements, and steps to take to successfully integrate your Agency Management System with HHAExchange (HHAX).

HHAExchange coordinates directly with Senior Whole Health of New York, a Molina Company, to ensure that members and authorizations are passed directly into the HHAX system. HHAX uses the Provider Agency Tax ID Number (TIN) and NPI number combination to identify data records sent to and from your Agency.

To integrate between your 3rd Party Agency Management System and HHAX, EDI Import file must be created according to HHAX specifications detailed in the following documentation (links below) and as further explained in this letter.

- Import : [HHAExchange EDI Interface Import Guide](#)
- Export : [HHAExchange EDI Interface Export Guide](#)
- EDI Code Table : [Senior Whole Health of New York EDI Code Table Guide](#)

HHAX EDI Import

HHAX EDI Import Interface Files (into HHAExchange)

The **EDI Import File** can be imported into HHAX from your Agency Management System.

Once the EDI Import file has been created according to the required format it is ready for the testing phase. To ensure the format validity of the created files, access the [HHAExchange File Format Validation Portal \(https://edi.hhaexchange.com/\)](https://edi.hhaexchange.com/) and follow the steps within the Portal. Instructions are also available on the [HHAExchange File Format Validation Portal Job Aid](#).

Once you have successfully validated your EDI Import file format, information will be provided in the HHAX Regional Information sessions regarding next steps in the EDI Process.

HHAX EDI Export

HHAX EDI Export Interface Files (from HHAExchange)

The below-listed files are exported from HHAExchange on a nightly basis (frequency) for you to integrate with your Agency Management System. The export files are automatically placed by the HHAExchange system in the Outbox folder on the SFTP site setup for your Provider Agency.

- Billing Exceptions
- Billed/Processed Visits
- Pre-Adjudication Rejections

HHAExchange has provided links to sample files in the [HHAExchange EDI Export Interface Guide](#) which are used for you to perform integration testing with your Agency Management System.

Production Process and Transmission Frequency

The import and export files detailed in this letter make up the entirety of the integration files for production. While HHAeXchange places Export files on the SFTP server on a nightly basis, can determine the required frequency for integrating the Import files into the HHAX Provider Portal.

Timeline and Steps for EDI Integration Readiness

If your Agency plans to produce the required EDI Import file format, then follow the steps outlined below for guidance and expectations throughout the EDI Integration process.

Step	Timeline Dates	Expectations
1	Starting Friday, Aug 12, 2022	<p>Initiate contact with HHAX for any questions regarding the integration process Contact EDIsupport@hhaexchange.com with a subject line of “Senior Whole Health Integration” to ask questions of the EDI team.</p>
2	Thursday, Aug 25, 2022 Tuesday, Aug 30, 2022 <i>*Please select one session to attend.</i>	<p>View the Provider Information Session Sessions were offered in the morning or afternoon and included an overview of this implementation. Attendance is only required for ONE (1) session as all provide the same information. Click here to view the Provider Information Sessions</p>
3	Work with the EDI Integration Team to complete this task prior to the Senior Whole Health Go-Live Date of October 1, 2022	<p>Review File Format Specifications for Integration Review the HHAeXchange EDI Interface Import Guide and the HHAeXchange EDI Interface Export Guide to determine if you have resources and the ability to produce the required EDI file formats.</p> <p>Create the required EDI Import interface file formats for your Agency Work with your Agency’s technical team to create your EDI Import files prior to testing.</p> <p>Test Import File to verify successful format Use the HHAeXchange File Format Validation Portal to test (validate) your Agency’s EDI Import interface file format.</p>
4	Wednesday, Sept 7, 2022	<p>System User Training-LMS Credentials Receive login credentials for Learning Management System to review videos, documents, and test questions to ensure an understanding of the HHAeXchange Provider Portal.</p>
5	Beginning Friday, Sept 9, 2022	<p>Log-in to your Provider Portal (Specific to New HHAX Providers integrating) When you receive your Provider Portal credentials to login to the system, begin entering your Caregivers. Ensure your Portal is set up prior to go-live.</p>

Step	Timeline Dates	Expectations
6	Tuesday, Sept 13, 2022	<p>System User Training Webinar</p> <p>Register and attend the upcoming LMS training webinar. We will be hosting a system user training webinar to ensure Enterprise Free Providers have access to their personalized learning course and are able to connect with our team of panelists to ask questions and ensure preparedness for the Senior Whole Health of New York go live of Oct 1, 2022.</p> <p>Click here to register</p>
7	Beginning September 19, 2022	<p>Linking Provider Portals to Senior Whole Health</p> <p>Providers will be linked to Senior Whole Health within HHAeXchange. As part of the linkage, Senior Whole Health data containing the Members and authorizations in scope for this implementation begin to populate in your Provider Portal. Refer to the “Service Code” page on the Provider Information Center Page to know which services are being sent via the linking process. Once the Member and Authorization data is populated, Providers get the chance to review the data and start to schedule the Members to prepare for EVV compliance at go-live.</p>
8	Beginning September 20, 2022	<p>Reach out to EDI support to Integrate</p> <p>Once linking has occurred to the Senior Whole Health of New York Payer contract please reach out to EDIsupport@hhaexchange.com to initiate and complete your integration. The EDI team notifies you when your integration is complete. After full integration, email the EDI Team at EDIsupport@hhaexchange.com to enable 3rd party billing for Senior Whole Health of New York.</p>
9	Saturday, Oct 1, 2022	<p>Go-Live for Providers</p> <p>Providers are expected to start using the HHAeXchange Provider Portal to schedule and confirm EVV compliant visits. All paid claims under the EVV mandate must be supported by the visit data to be compliant with the CURES Act mandate.</p>

Provider Information Center

Visit the [Senior Whole Health of New York Provider Information Center Page](#) which shares an overview behind Senior Whole Health of New York’s partnership with HHA, as well as information on training, integration, and the EDI Process.

EDI Assistance

Please contact EDIsupport@hhaexchange.com if any questions or further guidance is needed. An available Support Team Members will contact you directly to assist. Please use the subject line “Senior Whole Health” when sending emails for a timely response.