

# Let's Get Ready for Go-Live!

## Next steps with HHAeXchange

As you may be aware the Elderplan Go-Live date has been extended to **Sunday, December 6<sup>th</sup>, 2020**. We appreciate your accommodation and want to ensure that all the providers in our community feel confident with the upcoming partnership with HHAeXchange. We will be monitoring all providers and sending out communications on a weekly basis to ensure you are on your path to success!

**Next Steps:** *please review your next steps based on your provider status*

➤ **Current Enterprise Providers:**

- To ensure your understanding of the HHAeXchange system and the updated UPR functionality, please review the [Enhanced Linked System Recording](#) and corresponding [Presentation](#) to train your staff on all the updates to the Provider Portal

➤ **EDI Providers (Using 3<sup>rd</sup> Party EVV):**

- As we anticipate go-live, please sign up for an [EDI Training Session](#) as additional refresher sessions or refer back to the self-paced videos on your Learning Management System (LMS) to review all the training content provided by HHAeXchange to be fully proficient in all the functionalities available to you

➤ **HHAeXchange Providers using Free EVV Tools:**

- As we anticipate go-live, please [register for the Training Webinars](#) with a live Q/A chat option as additional refresher sessions or refer back to the self-paced videos on your Learning Management System (LMS) to review all the training content provided by HHAeXchange to be fully proficient in all the functionalities available to you

## Have Questions?

Please be sure to visit the Elderplan Provider Information Center for more information and training material or reach out to [Support@hhaexchange.com](mailto:Support@hhaexchange.com).

[Visit the Info Center](#)

For Authorization issues, please email [PLACUnitMBX@mjhs.org](mailto:PLACUnitMBX@mjhs.org).