

Let's Get Ready for Go-Live!

Next steps with HHAeXchange to ensure Go-Live readiness!

As you prepare for the Elderplan Go-Live starting on **Sunday, December 6th, 2020**, please review the steps to help you ensure you have an understanding of go live readiness based on your provider status.

Next Steps:

➤ **Current Enterprise Providers:**

- Did you know that providers have the option to validate data between their internal and new Universal Patient Record (UPR) linked patient placements and to begin patient merge? Log in to your HHAeXchange Provider Portal today to review the data and confirm any placements as needed and start the merge process. Keep in mind that Providers with a single office set up will receive their placements as confirmed. Providers that have a multi-office setup will receive their placements as un-confirmed in a status of pending. All pending placements should be received and assigned to their prospective offices no later than **Friday, December 4th, 2020**. To learn more about the patient merge functionality watch this video : [Enhanced Linked System Recording](#)

➤ **EDI Providers (Using 3rd Party EVV):**

- Did you know that you can begin your integration with HHAeXchange by providing the data specs right away to your EVV Vendor to build out the CSV file? Contact EDISupport@hhaexchange.com today to get more information on this process or visit the [Provider Information Center Page](#) and look for further information in the “EDI Process” tab!

➤ **HHAeXchange Providers Using Free EVV tools:**

- Did you know that the Support Center has all the job aides and materials needed to understand the functionality of the system? Log in to your HHAeXchange Portal today to access the Support Center and search for the Provider Portal Resource Page to begin reviewing the information with your staff to ensure understanding prior to the approaching go-live! You can also begin to provide your caregivers with the training materials they need, including the IVR Call Instructions and how to download the Mobile Application

Have Questions?

Please be sure to visit the Elderplan Provider Information Center for more information and training material or reach out to Support@hhaexchange.com.

[Visit the Info Center](#)

For Authorization issues, please email PLACUnitMBX@mjhs.org.