

Welcome to Electronic Visit Verification

Overview

We are delighted to have the opportunity to serve your Provider Agency. We value your efforts in delivering quality care to your Members and recognize the positive experiences you provide. At HHAExchange (HHAX) we want to help drive your Provider Agency's legacy as we continue down the path to Electronic Visit Verification (EVV) compliance. Your participation plays a vital role in the success of Molina Healthcare of New York's partnership with HHAX, and we can assure you that HHAX is here to guide you through the process.

We have outlined important next steps and dates specific to Providers who are currently using HHAX Free EVV tools. Please review more details regarding the timeline for Molina Healthcare of New York's implementation specified below. These steps are your key guidance on all the different parts that are required to ensure you are on your path of success with HHAExchange.

For Providers working with HHAExchange

Using the Free EVV Tool provided by Molina Healthcare of New York and HHAExchange

Molina Healthcare of New York has partnered with HHAExchange to provide a free Electronic Visit Verification (EVV) and billing tools for Member placement, scheduling, authorization management, communication, and direct billing for Home Health Aide services.

For Providers using the free HHAExchange EVV solution in coordination with the Molina Healthcare of New York's EVV program, HHAX works with your Provider Agency through a series of information sessions and trainings. These series of sessions and trainings are required to have your Provider Agency acclimated with the HHAExchange platform to meet the EVV mandate requirements. The information session provides the background and major milestones required while the training assists in understanding the different functionalities available to you in the HHAExchange Provider Portal.

Timeline and Steps for Implementation Readiness

The timeline below represents how a Provider can be compliant with the Molina Healthcare of New York’s implementation.

Step	Timeline Dates	Expectations								
1	Oct 24, 2:00 pm Oct 26, 4:00 pm Oct 28, 12:00 pm <i>*Please select one session to attend.</i>	<p>Attend the Provider Information Session</p> <p>Sessions are offered in the morning and afternoon. Attendance is only required for ONE (1) session as both provide the same information. The pre-recorded webinar sessions include a demo of the HHAX platform and allows for a Q/A chat option to answer all questions.</p> <p>Click here to register for the Provider Information Sessions</p>								
2	Nov 9, 2022	<p>System User Training-LMS Credentials</p> <p>Receive login credentials for Learning Management System to review videos, documents, and test questions to ensure an understanding of the HHAExchange Provider Portal.</p>								
3	Nov 14-16, 2022	<p>System User Training Webinar Week</p> <p>Register and attend the training webinars from Monday to Wednesday. Each day a different aspect of HHAX functionality is covered with a live Q/A chat option for Providers to ask questions related to the Provider Portal functionalities. Each webinar is specific to the staff role in your Agency:</p> <table border="1"> <thead> <tr> <th>Day</th> <th>Topic</th> </tr> </thead> <tbody> <tr> <td>1</td> <td> <p>Monday, Nov 14, 2022:</p> <ul style="list-style-type: none"> Topics covered: Member Management, Visit Management, and EVV Intended Audience: Admin and Coordinator; Billing optional </td> </tr> <tr> <td>2</td> <td> <p>Tuesday, Nov 15, 2022</p> <ul style="list-style-type: none"> Topics covered: Billing and Administration Intended Audience: Admin and Billing. Coordinator optional </td> </tr> <tr> <td>3</td> <td> <p>Wednesday, Nov 16, 2022:</p> <ul style="list-style-type: none"> Topics covered: HHAX Introduction to EDI Integration Intended Audience: EDI Providers ONLY </td> </tr> </tbody> </table> <p>Click here to register and review the description providing more insight on the associated roles and content of each webinar. These webinars are correlated with the LMS training and can be attended by multiple staff members of your Agency.</p>	Day	Topic	1	<p>Monday, Nov 14, 2022:</p> <ul style="list-style-type: none"> Topics covered: Member Management, Visit Management, and EVV Intended Audience: Admin and Coordinator; Billing optional 	2	<p>Tuesday, Nov 15, 2022</p> <ul style="list-style-type: none"> Topics covered: Billing and Administration Intended Audience: Admin and Billing. Coordinator optional 	3	<p>Wednesday, Nov 16, 2022:</p> <ul style="list-style-type: none"> Topics covered: HHAX Introduction to EDI Integration Intended Audience: EDI Providers ONLY
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4	<p>The linked contract is added on your HHAExchange Portal beginning Nov 21, 2022.</p> <p>Member and Authorization Data will</p>	<p>Review Data and Begin Preparing Member Schedules</p> <p>Once linked to Molina Healthcare of New York, Providers must review the Member and authorization data and begin preparing schedules in HHAX. <i>Review the contracted service codes added on the HHAX Portal (Admin > Contract Setup > Search Contract (Contract Name: Molina Health New York) > Billing Rates Tab).</i> Providers can add rates to the new contract based on their current</p>								

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	be visible as of Nov 28, 2022 .	<i>contract amount. Providers have the flexibility to manage and edit their rates as needed.</i>
5	Dec 12, 2022	Go-Live for Providers Providers are expected to use the HHAX Provider Portal to schedule and confirm EVV compliant visits. All paid claims under the EVV mandate (PCS services and HHCS services) must be supported by the visit data to be compliant with the CURES Act mandate.

Provider Information Center

Visit the [Molina Healthcare of New York Provider Information Center Page](#) which shares an overview behind Molina Healthcare of New York’s EVV program partnership with HHAExchange, as well as information on training, and the free HHAExchange tool.

Support

For questions or help with HHAX, please email HHAExchange at Support@HHAExchange.com.