

# The HHAExchange Implementation EDI Process

## Overview

Thank you for participating in the Electronic Data Interchange (EDI) project for your Agency. This letter provides information, general requirements, and steps to take to successfully integrate your Agency Management System with HHAExchange (HHAX).

HHAExchange coordinates directly with Nascentia to ensure that members and authorizations are passed directly into the HHAX system. HHAX uses the Provider Agency Tax ID Number (TIN) and NPI number combination to identify data records sent to and from your Agency.

To integrate between your 3<sup>rd</sup> Party Agency Management System and HHAX, EDI Import file must be created according to HHAX specifications detailed in the following documentation (links below) and as further explained in this letter.

- Import: [HHAExchange EDI Interface Import Guide](#)
- Export: [HHAExchange EDI Interface Export Guide](#)
- EDI Code Table: [Nascentia EDI Code Table Guide](#)

## HHAX EDI Import

### HHAX EDI Import Interface Files (into HHAExchange)

The **EDI Import File** can be imported into HHAX from your Agency Management System.

Once the EDI Import file has been created according to the required format it is ready for the testing phase. To ensure the format validity of the created files, access the [HHAExchange File Format Validation Portal \(https://edi.hhaexchange.com/\)](https://edi.hhaexchange.com/) and follow the steps within the portal. Instructions are also available on the [HHAExchange File Format Validation Portal Job Aid](#).

Once you have successfully validated your EDI Import file format, information will be provided in the HHAX Regional Information sessions regarding next steps in the EDI Process.

## HHAX EDI Export

### HHAX EDI Export Interface Files (from HHAExchange)

The below-listed files are exported from HHAExchange on a nightly basis (frequency) for you to integrate with your Agency Management System. The export files are automatically placed by the HHAExchange system in the Outbox folder on the SFTP site setup for your Provider Agency.

- Billing Exceptions
- Billed/Processed Visits
- Pre-Adjudication Rejections

HHAExchange has provided links to sample files in the [HHAExchange EDI Export Interface Guide](#) which are used for you to perform integration testing with your Agency Management System.

## Production Process and Transmission Frequency

The import and export files detailed in this letter make up the entirety of the integration files for production. While HHAExchange places Export files on the SFTP server on a nightly basis, Nascentia can determine the required frequency for integrating the Import files into the HHAX Provider Portal.

## Timeline and Steps for EDI Integration Readiness

If your Agency plans to produce the required EDI Import file format, then follow the steps outlined below for guidance and expectations throughout the EDI Integration process.

Step	Timeline Dates	Expectations
1	Monday September 13, 2021	<p><b>Review most recent Provider information Session Webinar</b> Click here to view: <a href="#">Slides</a>   <a href="#">Recording</a></p> <p><b>Initiate contact with HHAX to begin the integration process</b> Contact <a href="mailto:EDIsupport@hhaexchange.com">EDIsupport@hhaexchange.com</a> with a subject line of “Nascentia Integration” to begin the integration process.</p>
2	Work with the EDI Integration Team to complete this task prior to the Nascentia Go-Live Date of Oct 18, 2021	<p><b>Review File Format Specifications for Integration</b> Review the <a href="#">HHAExchange EDI Interface Import Guide</a> and the <a href="#">HHAExchange EDI Interface Export Guide</a> to determine if you have resources and the ability to produce the required EDI file formats.</p> <p><b>Create the required EDI Import interface file formats for your Agency</b> Work with your Agency’s technical team to create your EDI Import files prior to testing.</p> <p><b>Test Import File to verify successful format</b> Use the <a href="#">HHAExchange File Format Validation Portal</a> to test (validate) your Agency’s EDI Import interface file format.</p>
3	Thursday Sep 23, 2021	<p><b>EDI Provider- Post Integration Training</b> To assist our Providers with post go-live review of EDI processes in the HHAExchange System. This training provides an understanding of the HHAExchange Provider Portal and the EDI Integration Process. Q/A is available for Providers to ask question and receive support.</p> <p><a href="#">Register here</a> for EDI Post Integration Webinar</p>
4	Monday Oct 18, 2021	<p><b>Go-Live Date</b> Providers are expected to start using the HHAExchange Provider Portal to schedule, confirm and bill EVV compliant visits. All paid claims under the EVV mandate (PCS services) need to be supported by the visit data to be compliant with the CURES ACT mandate.</p>

## Provider Information Center

Visit the [Nascentia Information Center Page](#) which shares an overview behind Nascentia partnership with HHA, as well as information on training, integration, and the EDI Process.

## EDI Assistance

Please contact [EDISupport@hhaexchange.com](mailto:EDISupport@hhaexchange.com) if any questions or further guidance is needed. An available Support Team Members will contact you directly to assist. Please use the subject line “Nascentia NY” when sending emails for a timely response.