Welcome to Electronic Visit Verification

Overview

We are delighted to have the opportunity to serve your Provider Agency. We value all your efforts in delivering quality care to your members and have recognized all the positive experiences you provide. At HHAeXchange (HHAX) we want to help drive your Provider Agency's legacy as we continue down the path to Electronic Visit Verification (EVV) compliance. Your participation plays a vital role in the success of the Pennsylvania Home Health Care Services partnership with HHAeXchange, and we can assure you that HHAeXchange is here to guide you through the process.

We have outlined important next steps and dates specific to Providers choosing to use the HHAeXchange Free EVV tools. Please review more details regarding the timeline for the Pennsylvania Home Health Care (PA HHCS) implementation specified below.

For Providers working with HHAeXchange

Using the Free EVV Tool provided by the Pennsylvania MCOs and HHAeXchange

Pennsylvania's Managed Care Organizations (MCOs) – AmeriHealth, Health Partners Plan, PA Health & Wellness, UPMC, and UnitedHealthcare has have partnered with HHAeXchange to provide a free Electronic Visit Verification (EVV) and billing tools for Member placement, scheduling, authorization management, communication, and direct billing for Home Health Aide services.

For Providers using the free HHAeXchange EVV solution in coordination with the Pennsylvania Home Health Care EVV program, HHAeXchange works with your Provider Agency through a series of information sessions and trainings.

These series of sessions and trainings are required to familiarize your Provider Agency with the HHAeXchange platform to meet the EVV mandate requirements. The information session provides the background and major milestones required while the training assists in understanding the different functionalities available to you in the HHAeXchange Provider Portal.

Timeline and Steps for Implementation Readiness

The timeline below provides steps and guidance for a Provider to be compliant with the Pennsylvania Home Health Care Services Implementation.

Step	Timeline Dates	Expectations
1	Wednesday, May 3, 2023 Friday, May 5, 2023 Tuesday, May 9, 2023	**Information Sessions** Information Sessions for PA HHCS have concluded. Visit the Pennsylvania Home Health Information Center Page for more information. - Information Session Recording - Information Session Presentation Slides
2	Beginning Wednesday June 28, 2023	**Log-in to your Provider Portal** **(Specific to New HHAX Providers)** Receive your Provider Portal credentials to login to the system and begin entering your Caregivers. Ensure your Portal is set up prior to go-live.
3	Wednesday, July 5, 2023	**System User Training-LMS Credentials** Receive login credentials for your PA HHCS Learning Management System to review videos, documents, and test questions to obtain an understanding of the HHAeXchange Provider Portal.
4	Tuesday, July 11, 2023 Wednesday, July 12, 2023 Thursday, July 13, 2023	**System User Training Webinars** Register and attend the upcoming System User Training Webinars, using the link below. Training is scheduled from Tuesday to Thursday with a live Q/A chat option available for any questions and support. ***Note:*** *Wednesday's webinar session is for **EDI Providers only**.* Click here to register
5	The linked contract is added on your HHAX Portal beginning **July 10, 2023**. Member and Authorization Data will be available **July 17, 2023**.	**Review Data and Begin Preparing Member Schedules** Once linked to your PA MCO, review the Member and Authorization data, and begin preparing schedules in HHAeXchange. Review the contracted Service Codes added on the HHAX Portal. Add rates to the new contract based on your current contract amount. Manage and edit rates as needed.
6	August 14, 2023	**Go-Live for Providers** Start using the HHAeXchange Provider Portal to schedule and confirm EVV compliant visits. All paid claims under the EVV mandate must be supported by the visit data to be compliant with the CURES Act mandate.

Provider Information Center

Visit the Pennsylvania Home Health Information Center Page which shares an overview behind Pennsylvania's Home Health Care Services (HHCS) EVV program partnership with HHAeXchange, as well as information on training, and the free HHAeXchange tool.

Support

For questions or help with HHAX, please email HHAeXchange at PASupport@hhaexchange.com